

City & Guilds 1 Giltspur Street London EC1A 9DD

01 October 2014

Dear Chris,

As a City of London Livery Company representing the cleaning industry we very much recognise the importance of the following qualifications which provide a benchmark of competence for those employed within the cleaning industry:

- Level 2 Certificate in Cleaning and Support Services Skills (500/8104/4)
- Level 3 Certificate in Cleaning Supervision Skills (500/9236/5)

They also provide the skills and knowledge for learners to gain a wider understanding of the cleaning industry and the potential for learners to take up a position as a professional operative, either working for another organisation or self employed. This can cover a range of roles such as:

- Working as a housekeeper
- A cleaner in private homes
- · A cleaner in commercial premises such as a hotel or office buildings
- Passenger Transport Cleaner
- Industrial Cleaner
- Street Cleansing Operatives
- Hygiene and Cleaning Operative
- Neighbourhood Services Operative
- Cleaning Supervisor or Team Leader

These qualifications may allow learners to progress to further qualifications at Levels 2 and 3, such as:

- Level 2 Diploma in Cleaning and Support Services Skills (500/8182/2)
- Level 2 Certificate in Facilities Services (600/5476/1)

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- Level 3 Diploma in Cleaning Supervision Skills (500/9338/1)
- Level 3 Certificate in Facilities Management Practice (600/0605/5)

Yours sincerely,

Maureen Marden

Chairman, Education Committee

and Deputy Master