

0172-537 Level 3 Advanced Technical Extended Diploma in Animal Management (720)

March 2023

Chief Examiner Report

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Introduction

This document has been prepared by the Chief Examiner, it is designed to be used as a feedback tool for centres to use in order to enhance teaching and preparation for assessment. It is advised that this document be referred to when preparing to teach and then again when candidates are preparing to sit examinations for City & Guilds Technical qualifications.

This report provides general commentary on candidate performance and highlights common themes in relation to the technical aspects explored within the assessment, giving areas of strengths and weakness demonstrated by the cohort of candidates who sat the **March 2023** examination series. It will explain aspects which caused difficulty and potentially why the difficulties arose, whether it was caused by a lack of knowledge, incorrect examination technique or responses that failed to demonstrate the required depth of understanding.

The document provides commentary on the following assessment:

0172-537 Level 3 Advanced Technical Extended Diploma in Animal Management – Theory Exam (2).

0172-537 Level 3 Animal Management (Animal Management and Science)

Grade Boundaries

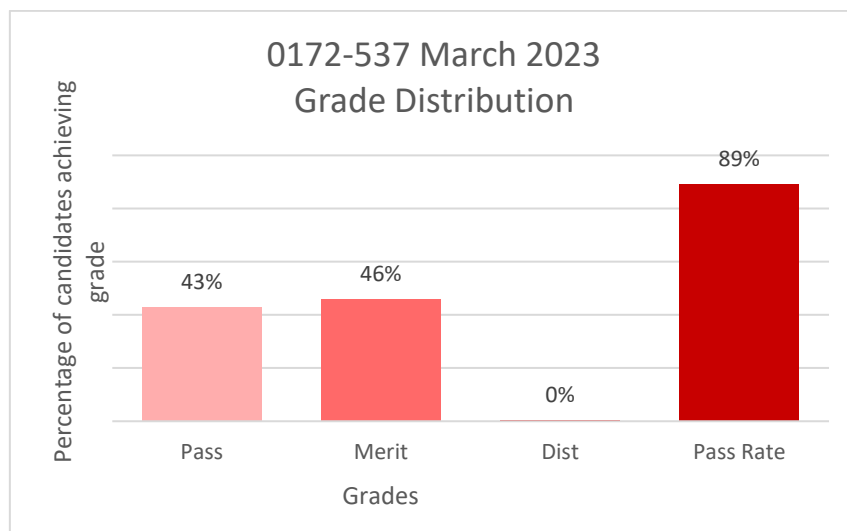
Assessment: **0172-537**

Series: **March 2023 (Spring)**

Below identifies the final grade boundaries for this assessment, as agreed by the awarding panel:

Total marks available	60
Pass mark	18
Merit mark	23
Distinction mark	29

The graph below shows the approximate distributions of grades and pass rate for this assessment:



Chief Examiner Commentary

General Comments on Candidate Performance

0172-537

Series 1 (March)

Candidate performance has improved compared to the equivalent 2022 series.

Candidates provided somewhat good levels of recall in most areas; however, a lack of exam technique caused many candidates to lose out on marks in this exam. Candidates generally failed to expand their answers for questions requiring explanations, often not providing detail that shows the depth of their knowledge and understanding, which lead to achieving only partial marks. This was also evidenced in the questions that utilised technical terminology where candidates generally showed very little knowledge and/or understanding.

Unit 311 - This unit focuses on **Pet Store Design and Management**. Questions relating to this unit were generally answered well, with candidates demonstrating knowledge of safety equipment and showing an understanding of the use of biosecurity protocols. Weakness within the cohort was seen in the question relating to the topic of aquatic housing requirements, where some candidates were able to achieve the lower end marks in this question but many missed opportunities to access higher end marks due not providing a succinct explanation.

Unit 327 - This unit focuses on **Kennel and Cattery Management**. Strengths for questions relating to this unit were seen in candidates understanding how to implement customer service in a given scenario, and animal behaviour. Candidates showed a varied achievement on the topic of legislation and struggled with providing their understanding of a specified kennel design.

The extended response question (ERQ) provided an opportunity for candidates to demonstrate their knowledge and understanding of the impact on licensing and store design. There was a varied performance observed, with some candidates accessing band 1 providing generic design considerations for the pet store expansion. These candidates often struggled to expand on their statements too. A fair number of candidates were able to discuss different design layouts, legislation, licencing requirements and possible implications on the current pet store. Candidates that achieved within band 2 and higher were able to provide a planned and more considered approach to the question discussing relevant examples of the impact of disease with valid links and some justification.

Centres should remind candidates that if their handwriting is illegible marks cannot be awarded.

City & Guilds has produced a technical exam guide to support the work on the exam technique, which is available to download from

<https://www.cityandguilds.com/qualifications-and-apprenticeships/land-based-services/animal-management/0172-technical-in-animal-care-management-and-equine-care-management#tab=documents>