

MANAGEMENT

RAISING STANDARDS: CORE COMPLIANCE ESSENTIALS

SMARTSCREEN INFORMATION SHEET

- ✓ Unique supporting resource in the FE market
- ✓ Qualification and level specific
- ✓ Unlimited tutor and learner logins
- ✓ Outstanding value
- ✓ Developed to help tutors and learners maximize their teaching and learning experience

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City & Guilds SmartScreen is our dedicated online resource portal, supporting over 120 qualifications. It currently boasts more than 80,000 resources and pages of content for tutors and learners.

HOW CAN SMARTSCREEN HELP ME?

SmartScreen materials have been designed specifically for each individual qualification. They have been developed to assist tutors, and others, delivering the qualification to obtain the best possible results for their learners.

Price: £1,500 + VAT

Supported units: Core Compliance Essentials e-Learning Modules

- E-Learning - these 10 modules break down the key points into bite-sized components, and use video and audio to convey the key principles across a wide range of common compliance and regulatory topics.
- Anti-Bribery - the Bribery Act was passed in July 2010. We've partnered with leading law firm Addleshaw Goddard to develop a focused and effective module to help you understand what you need to know.
- Anti-Money Laundering - it can be difficult to feel confident enough to escalate suspicions of money laundering. So our Anti-Money Laundering module has been designed with a hands-on approach, giving you the low down on money laundering and a chance to practise handling realistic scenarios
- Complaints Management - you can't keep everyone happy all the time. Great customer service is important, but sometimes things go wrong. Do you know what to do, and what the rules are, when it comes to dealing with complaints?
- Data Protection - with increasing amounts of personal data being held and processed by organisations and identity theft on the rise, it's never been more important for you to know how to protect personal data and
- Diversity - this is a 60-minute training course for employees and managers covering both the rights and responsibilities within equality legislation and the case for ensuring diversity in the workplace.
- Fraud Awareness - this course offers you an insight into the types of corporate fraud companies can be susceptible to, and effective methods that can prevent them
- Freedom of Information - this course has been designed to explain the ins and outs of the FOI Act and gives you practice with handling realistic scenarios.
- Health and Safety - this 55-minute module covers all the key aspects for promoting a health and safety culture in your organisation.
- Information Security - this module offers you all the tools you need to keep information safe in one 40-minute elearning session.
- Treating Customers Fairly - this module takes a practical, real-world approach to explaining what TCF means for a financial business, and offers clear guidelines to ensure you stay TCF compliant.

Every qualification is supported by an invaluable tutor discussion forum that is monitored by an expert in the field. You can ask advice, seek views and share best practice with the thousands of other tutors already actively using SmartScreen as well as obtain a speedy response from an industry expert to any questions you may have.

Why choose Smartscreen?

Shake learning up	Offers flexibility in lesson delivery and learning styles.
Engage and motivate	Comprehensive sample questions and revision material ensure learners are well prepared for exams and assessments.
Learn inside and outside the classroom	With increased internet speeds available to learners using smartphones, laptops and tablets, resources can be accessed at any time and in any location.
24 hour support network	The tutor forums are a great way to request information and advice, including having access to an expert in the field - plus, you'll have access to forums dedicated to the Qualifications Credit Framework (QCF) and Functional Skills.
Stay ahead	The definitive source for the most up-to-date information about qualification developments and delivery information.
Do what you do best	Our lessons plans, handouts and worksheets will save tutors time, meaning that they can keep their heads out of the paper work and teach.
Peace of mind	Peace of mind that the resources fully support the qualification.

Try before you buy...

Take 20 minutes to let us show you all the material available, you won't even need to leave your desk. Find out more at www.SmartScreen.co.uk/webconferencing.

How do I subscribe?

Three easy ways to subscribe:

- Visit: www.WalledGarden.com
- Email: directsales@cityandguilds.com
- Call: 0844 543 0000 (Choose option 5 – SmartScreen)

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