

Digital Skills for the future

Digital and IT skills are fundamental to the success of British businesses of all sizes, as customer expectations increase.



Over
10,000
EPAs have been
delivered in the
last year.

Our end-point assessment (EPA) and on-programme offer provide an end-to-end solution for the Digital sector. David Wackett, Industry Manager for Digital and IT, said:

"We spend a lot of time interacting with employers, centres and industry experts to give a great insight into what our customers are looking to help us develop our service for now and going into the future."



Digital – preparing apprentices for EPA success

As a market leader in EPA, we've delivered more than 35,000 EPAs since the launch of the new standards with a 90% pass rate. We have over 60,000 apprentices registered to take EPA with us across the range of sectors we serve.

We put customer success at the heart of apprenticeships. Our emphasis on centre support, quality of materials and preparation for apprentices, together with 140 years of working in education and with industry partners, makes us a trusted leader in EPA services.

Enabling success

We have unrivalled support and assessment preparation tools for you and your apprentices:

- EPA Preparation resources
- Exemplar materials
- EPA Pack
- Apprenticeships Training Manual
- Lead Independent End-point Assessor (LIEPA) reports
- E-portfolio solutions: Get-to-Gateway, Learning Assistant and PIVOT
- Tutor support and assessment preparation resources via EPA Pro
- Virtual Assessment Service (VAS) supports centres for the synoptic project element of the EPA so they don't have to invest in expensive hardware and software.
- EPA Pro - our new EPA service delivery platform bringing the end-to-end EPA journey, from registration to results, all into one place.

	EPA preparation resources	EPA Pack	Digital e-portfolio solutions; Learning Assistant and PIVOT	Exemplar materials	Lead Independent End Point Assessor (LIEPA) reports	Sample tests	Onprogramme qualifications	Apprenticeship Training Manual
Infrastructure Technician	✓	✓	✓	✓	✓	✓	✓	
Cyber Security Technologist	✓	✓	✓		✓	✓	✓	
Software Developer	✓	✓	✓	✓	✓	✓	✓	
Network Engineer	✓	✓	✓	✓	✓	✓	✓	
Unified Communications Technician	✓	✓	✓		✓	✓		✓
Digital Marketer	✓	✓	✓	✓	✓	✓	✓	
Digital Support Technician	✓	✓	✓	✓	✓			✓
Data Analyst	✓	✓	✓	✓	✓			✓
IT Technical Salesperson	✓	✓	✓	✓	✓			✓

Expert advice at our networking events

Hosted by our Digital Technical Advisor, Ken Gaines, our events equip you with the knowledge you need to build apprentices' confidence and competence.

[Find a network event](#)

Find out more on our website

Find out more on our website Visit our dedicated web page for more information on our offer for Digital.

[Find out more on our website](#)

We support standards including:

- Infrastructure Technician
- Cyber Security Technologist
- Software Developer
- Network Engineer
- Unified Communications Technician
- Digital Marketer.
- Digital Support Technician
- IT Technical Salesperson.

Find out more about Digital apprenticeships from City & Guilds

Please visit

cityandguilds.com/digital-epa

Email

apprenticeships@cityandguilds.com

We work with some of the world's leading employers such as Microsoft and BT, collaborating closely with industry experts to provide a deep understanding of the sector.



"The part I valued the most in the EPA offer with City & Guilds is that partnership approach, so, we've built very strong relationships with account managers, they're very flexible, and they've taken the time to understand us as a business and I think that's really important."

Laura Harridence, Quality Assurance Manager,
Colleague Experience, BT

