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Questions and Answers

Transitioning to the new healthcare apprenticeship standard

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When do you hope to be on the register for the assistant practitioner standard?

City & Guilds will make an application in the coming weeks. The timing of when entry onto the register is confirmed is out of our control unfortunately. We'll tell centres when City & Guilds is officially on the Register of Apprenticeship Assessment Organisations via our [alerts system](#).

With regard to the healthcare support worker standard, what will happen if they do not see activities listed in the observation? ie if moving and positioning people is not part of the learners role?

As the moving and positioning of individuals is emboldened in the assessment plan requirements for the observation then activities should be planned so that the apprentice can demonstrate this as part of the observation. If this activity is planned and does not occur during the observation then the independent assessor will use their professional judgement regarding how best to address this part of the assessment. The assessor may choose to include questions about moving and positioning individuals as part of the professional discussion.

Will centres also be informed what evidence is required to meet standards not met by diploma?

City & Guilds will provide a mapping document for each qualification that will outline where the qualification meets the standard. It is for the centre to identify appropriate learning opportunities for the apprentice to cover the gaps within the on-programme element of the apprenticeship. In the case of the Level 5 Diploma in Healthcare

(Assistant Practitioner) the mapping document will also include suggested ways of covering the gaps where they exist.

How many care homes were actually involved in producing the standards?

The main group of employers involved are identified on the Skills for Health website and names of the organisations were included as part of the webinar presentation. Care UK was involved in the group. In addition, the standards and assessment plans were subject to consultation via the Department for Education, therefore there would have been an opportunity for care home owners/managers to take part in the publicly available consultations.

Do you have an estimate as to when the nursing standard will be ready for delivery?

If this question relates to the registered nurse degree apprenticeship, both the standard and the assessment plan are published and so the apprenticeship is deemed to be ready for delivery. We expect it to be implemented from September 2017.

The nursing associate apprenticeship standard is still in development.

Could you explain what you meant by saying that assessors observation on practice should not be officially assessed? Assessor will need observation to support the qualification.

Within the Level 2 healthcare support worker apprenticeship, there is no mandatory qualification, though employers may choose to use one to support the on-programme element of the apprenticeship. Part of the end-point assessment requires the apprentice to complete a portfolio of evidence covering specific criteria as described in the assessment plan. This portfolio is then assessed by the independent assessor as part of end-point assessment. The evidence should have been collected by the apprentice in the last 3 months of their apprenticeship and should include records of observation of practice as well as reflective accounts.

Is the aim of the new standards for large companies rather than local some companies?

The standards should be applicable to any healthcare employer setting.

Can you clarify that the end-point observation is completed by the end-point assessor?

The observation of practice within the end-point assessment must be completed by the independent assessor as part of the end-point assessment.

How much work to maintain competency will an end-point assessor need to do?

There are requirements within the assessment plan relating to currency of occupational competency. It states that the independent assessor must have experience of working in a health or social care setting within the last two years. The independent assessor must be able to prove occupational competency across the standard and this will form part of the person specification for City & Guilds recruitment process.

Is there a minimum time before we can enter the learner for the EPA? We have heard Level 2s still have to do one year and one day before they can be put forward for end-point assessment.

Funding rules state that an apprenticeship must be a minimum of 12 months in duration.