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Technical Qualifications

Information for centres

Level 3 results



Results information for City & Guilds Level 3 Technical Qualifications

Hi Centre,

As we approach the result day next week for our Level 3 Technical Qualifications, we're sharing some important information and guidance with you in advance to help you prepare.

Please read this update carefully, paying particular attention to the embargo of student results.

Embargoed Level 3 results

You will be able to view final student results for the Level 3 summer series assessments, as well as overall qualification outcomes for the 2023-2024 academic year via Walled Garden on Monday 12 August 2024.

IMPORTANT Level 3 results are **EMBARGOED** and must not be shared with students until 08:00 on Thursday 15 August 2024.

Please familiarise yourself with our guidance on how to view student results on Walled Garden:

[How to view and download results in Walled Garden](#)

Some results may be visible on Walled Garden before the 12 August. Please note that these are **provisional** results and are not final until the publication date of 08:00 on Monday 12 August 2024.

You must ensure that results are not shared with students until the published student results date of 08:00 on Thursday 15 August 2024.

We encourage centres to utilise the extra time between Monday 12 August and Wednesday 14 August to check the Level 3 results on Walled Garden and get in touch with us to resolve any queries you have (such as submission errors) rather than waiting until the student results day.

Published grade boundaries

We will update the document with published grade boundaries, to include the summer exams and synoptic assignments week commencing 21 August for Level 3.

You'll find the document on our Technical Qualifications [Resource Hub](#) under the 'Results and grades information' menu.

Assessment performance reports

Summary of cohort performance in the Summer examinations and synoptic moderated assignments will be published week commencing 21 August for Level 3. These reports provide general commentary on student performance and highlights common themes in relation to the technical aspects explored within the assessment, giving areas of strengths and weakness demonstrated by the cohort.

All Summer Level 3 examinations and synoptic assignments for Level 3 will be available no later than Friday 23 August.

Keeping your students informed

We wish to remind you of your obligation as a centre to ensure any students who will not receive their results on the published dates, for whatever reason, are informed of this in writing prior to results day.

Not achieved their qualification

For Technical Qualifications, we only issue a qualification certificate and grade where a student achieves and passes all required assessments as part of the rules of combination.

Any student who completes all required assessments, but fails one or more of these will therefore not meet the rules of combination and a certificate will not confer. We don't produce overall 'Fail' qualification grades.

The exception to this is where they re-sit the assessment and pass (e.g. they fail an exam in the spring but then pass in the summer). It's always the best result which is used towards the qualifications grade.

Incomplete assessment / qualification

Where you have entered assessments as Work Not Submitted (WNS) and/or where a student was absent from an exam, they may not meet the rules of combination for the qualification.

You should be familiar with all students who fall within this category, so please ensure you prepare this data if you have not already done so.

Outstanding moderation / verification

Finally, there may be a small number of instances where assessment results have not been finalised, and therefore the qualification is incomplete. This could include where there are ongoing quality assurance queries or cases of suspected malpractice.

The qualification result will not be determined until the result of the assessment(s) is finalised.

All centres have been made aware of these cases.

In all scenarios listed above, it is important the student is made aware and the reason(s) why. This must be communicated in writing to each student **before** results day.

Enquiries about results

City & Guilds aims to ensure that all marking of exams, and external quality assurance of internally-marked assessment is fair, consistent and based on valid judgements.

For information on the post-rest services for Technical Qualifications (including enquiries about results and appeals) please refer to the following document:

Post-results services
(enquiries and appeals)



There are separate forms for review of marking / clerical check and for review of moderation. Please ensure you refer to the correct forms, available on the [Centre Document Library](#) under the 'Appeals' menu.

The deadline for applications is 26 September 2024.

Missing bookings, submissions and amendments

If you have failed to make a booking for an assessment component and therefore have not submitted a result for the component to the Moderation Portal, you will need to submit this as a 'missing booking and submission' request.

Missing booking and submission form



Please send completed forms to technical.quality@cityandguilds.com marked as urgent.

Once bookings have been processed, they will appear in the Moderation Portal for you to submit results. These may be subject to external quality assurance / moderation and all will be subject to late fees.

Error correction and amendments

To request corrections to centre submission errors (e.g. where the wrong mark/grade has been submitted, or there has been an administrative error) please use the following form.

Correction and amendment form



One request form is required per student. These may be subject to external quality assurance.

Contact us

Should you have any questions or queries regarding your results for Level 3 Technical Qualifications, please contact us via the details below:

Customer Support

☎ 01924 930 800

✉ customersupport@cityandguilds.com



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