



Digital and IT Skills

General Support
25 March 2024

Housekeeping



This session is being recorded

The session is being recorded, which will be sent to all attendees after the webinar.



Everyone is on mute

Everyone is on mute



Slides

The slides will be sent to all attendees alongside the recording after the webinar



Questions

Please add your questions into the question function on the control panel. Will we endeavour to answer all questions.



If the session cuts off

Please use the original webinar link to gain access back into the session.
To join over the telephone, select "Phone Call" in the Audio pane and the dial-in information will be displayed

Multi-Channel Marketer

Live Standard and Additional Resources



Multi-channel Marketer

Registrations

- We are live for registrations – consider registering as soon as is possible, this will allow us to resource plan

Digital Learning materials

- Exemplars – following couple of months
- Apprenticeship Training Manual (ATM) – early Summer

Additional Activity

- We welcome any further suggestions for Support activity from us, please do get in touch with David McCallig and we will strive to implement where possible.

Previous Webinars

<https://www.cityandguilds.com/qualifications-and-apprenticeships/it/updates-and-webinars>



Digital Standards

Assessment Comments



Assessment Comments

Data Analyst

- Word count to be added to the title page of the Project Report

Software Developer

- Word count to be added to the title page of the Project Report

Cyber Security Technologist

- Ensure Project Proposal describes how all the relevant KSBs will be met – this will avoid Project Brief rejections leading to longer timescales

Digital Support Technician

- An Employer Reference is not a Gateway requirement, however, a Witness Testimony can be included from the apprentices Line Manager, for example





Digital and IT Skills

Opportunities, Support and Next Steps

Associate Vacancies

We are looking for occupationally competent Independent End-point Assessors (IEPAs) and Lead Independent End-point Assessors (LIEPAs) to conduct End-point Assessments, as the apprentice completes their training.

Areas include (but not limited to):

- Information Communications Technician
- Cyber Security Technologist
- Data Technician
- Digital Support Technician
- Network Engineer
- Software Developer

Check out our Associate Vacancies site for Person Specifications, Task Profiles and How To Apply.

Home | City & Guilds Associate Vacancies ([cityandguilds.com](https://www.cityandguilds.com))



LinkedIn Group

We have a LinkedIn Group for all things Digital End-Point Assessment and Qualifications here at City & Guilds. We hope to continue to create a strong, supportive network with members from across centres, training providers and employers of all sizes. Asking questions and sharing of best practice is encouraged. The group will focus on information, resources and support for Qualifications and End-point Assessments.

To join, go to: <https://lnkd.in/e94Dy3uP> or scan the QR code below.



Join our Digital EPA and Qualifications
LinkedIn Group

JOIN OUR GROUP

Resources

We are producing new resources continually to maintain and improve the support we provide to you. Currently working on Learner Preparation video for Cyber Security Technologist, including a recording of the CloudShare environment, covering hints and tips for using the platform.

We will keep you informed on their availability.



Next Webinar and Drop-In

The next webinar date for your calendar is Tuesday 30th April 2024 and you can sign up [here](#).

The next drop-in date for your calendar is Wednesday 10th April and you can sign up [here](#).

All our events can be signed up to in advance with all the 2024 calendar available [here](#).

Sign up to email alerts and join the LinkedIn group for updates on upcoming events

<https://www.cityandguilds.com/what-we-offer/centres/email-updates>



Contacts

City & Guilds supports providers through their Account Manager, EPA Partnership Managers, Customer Support and the Digital Sector team.



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Keep up to date – register for email updates:

<https://www.cityandguilds.com/what-we-offer/centres/email-updates>



Thank you!

Any Questions?

About City & Guilds

Since 1878 we have worked with people, organisations and economies to help them identify and develop the skills they need to thrive. We understand the life changing link between skills development, social mobility, prosperity and success. Everything we do is focused on developing and delivering high-quality training, qualifications, assessments and credentials that lead to jobs and meet the changing needs of industry.

We work with governments, organisations and industry stakeholders to help shape future skills needs across industries. We are known for setting industry-wide standards for technical, behavioural and commercial skills to improve performance and productivity. We train teams, assure learning, assess cohorts and certify with digital credentials. Our solutions help to build skilled and compliant workforces.

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www.cityandguilds.com/about-us

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