SecureAssess

Minimum Technical Requirements

Version 01
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For external use

Document revision history

Version	Changed by	Summary of change	Approval date
01	Application Support	New Documents	29.02.2024

Contents

1.   e-volve SecureAssess (Administration) Minimum Technical Requirements

These are the **minimum technical requirements** and **supported platforms** for administration of exams by centre staff.

Internet Speed	512 Kbps
Operating System	- Windows 10 (32-bit/64-bit) - Windows 11 **WARNING:** Microsoft have ceased support for Windows 7, 8, and 8.1. You can continue to use e-volve SecureAssess on Windows 7, 8, and 8.1, but we are unable to fix any issues specific to Windows 7, 8, or 8.1.
Web Browser	- Google Chrome - Microsoft Edge - Mozilla Firefox **WARNING:** Microsoft ceased support for Internet Explorer 11 in August 2021. You can continue to use e-volve SecureAssess in Internet Explorer 11, but we are unable to fix any issues specific to Internet Explorer 11

2.   e-volve SecureClient (Exam Delivery) Minimum Technical requirements

These are the **minimum technical requirements** and **supported platforms** for the delivery of exams using SecureClient.

Disk Space	1 GB
Graphics Memory	64 MB **NOTE:** Tests with large attachments may require up to 2 GB
Internet Speed	2 Mbps for every 30 candidate tests being sat at the same time. **IMPORTANT:** 3G network cards may not guarantee a constant bandwidth and might not meet the minimum requirements.
Microsoft .NET Framework	4.7.2
Operating System	- Windows 10 (32-bit/64-bit) - Windows 11 **WARNING:** Microsoft have ceased support for Windows 7, 8, and 8.1. You can continue to use these but we are unable to fix any issues specific to Windows 7, 8, or 8.1.
Peripherals	Two-button mouse and keyboard.
Processor Speed	1.80 GHz
RAM	4 GB
Redistributable Package (Visual C++)	X86 (downloadable from **here**)
Screen Resolution	1024 x 768 pixels). SecureClient should only be run on devices with a single screen. **TIP:** Some features (for example, side-by-side viewing of source material) require 1920 x 1080 pixel screen resolutions. **NOTE:** Larger screens may need reducing to 1920 x 1080 pixels. If resolution issues persist, enable the **Disable display scaling on high DPI settings** setting in the EXE file's properties.

Contact us

Giltspur House 5-6 Giltspur Street London EC1A 9DE

customersupport@cityandguilds.com

01924 930 801

www.cityandguilds.com

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