

# Level 5 Diploma in Leadership for Children's Care, Learning and Development (Advanced Practice) Wales and Northern Ireland (4227- 07/97)

Qualification handbook for centres

501/1930/8

Group A Units (Mandatory)



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**City & Guilds**

**1 Giltspur Street**

**London EC1A 9DD**

**T +44 (0)844 543 0000**

**F +44 (0)20 7294 2413**

**[www.cityandguilds.com](http://www.cityandguilds.com)**

**[centresupport@cityandguilds.com](mailto:centresupport@cityandguilds.com)**



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## Qualification handbook for centres

Version and date	Change detail	Section
2.0 December 2012	Additional units added to Optional Group B.  <b>Group B:</b> 4227-637, 4227-650, 4227-651, 4227-668.	Specified in section 1.1 Qualification Structure.  Full unit details can be found in the 4227-07/97 Optional Unit Handbook for Centres; available on the City & Guilds website.
2.1 March 2013	Changed Unit number 681 to 668.	Qualification Structure
2.2 November 2017	Added TQT and GLH details  Deleted QCF	Qualification at a Glance, Structure  Throughout

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# 1 Introduction to the qualification

This document contains the information that centres need to offer the following qualification:

<b>Qualification title and level</b>	<b>Level 5 Diploma in Leadership for Children’s Care, Learning and Development Advanced Practice (Wales and Northern Ireland)</b>
<b>City &amp; Guilds qualification number</b>	4227-07/97
<b>Qualification accreditation number</b>	501/1930/8
<b>Last registration date</b>	31/12/2013
<b>Last certification date</b>	31/12/2016

## 1.1 Qualification Structure

This qualification replaces the City & Guilds Level 4 NVO in Children’s Care, Learning and Development (CCLD) (3171). It is intended for use by senior practitioners, deputy managers and assistant managers who work within early years and children & young peoples’ settings including:

- Integrated Children’s Centres
- Crèche
- Approved Home Care
- Out of school settings
- Day Nurseries
- Family Centres
- *Cylchoedd Meithrin*
- Playgroups

(The above list was taken from

<http://www.ccwales.org.uk/GetDocument.aspx?DatabaseID=2&DocID=81227>)

## Aim and purpose of the qualification

This qualification is intended for use in Wales and Northern Ireland only. It is designed to guide and assess the development of knowledge and skills relating Children's Care Learning and Development and those relating to leading teams and managing resources within Children & Young Peoples’ settings. This qualification will confer occupational competence to work in a senior practitioner or supervisory role.

This qualification has been designed to:

- provide a broad understanding of the children and young people’s sector and to develop and enhance the practical skills and knowledge required
- enable learners to make an informed assessment of their own aptitude for work in this sector and to make informed decisions about careers

- encourage learners to reach a level of knowledge and skills that will facilitate progress into further vocational learning or to potential employment in the sector
- encourage learners to value continued learning and remain in the learning process
- allow learners to learn, develop and practice selected skills required for progression in the sector
- provides an opportunity to develop knowledge and skills that will aid progression to a management role for those practitioners who wish to follow this career pathway

**The qualification is derived from and mapped to the CCLD and Health & Social Care National Occupational Standards.**

## **Principles and values of the sector**

The following principles and values underpin the complete set of standards in their entirety.

### **Principles**

1. The welfare of the child is paramount
2. Practitioners contribute to children's care, learning and development and this is reflected in every aspect of practice and service provision
3. Practitioners work with parents and families who are partners in the care, learning and development of their children and are the child's first and most enduring educators.

### **Values**

1. The needs, rights and views of the child are at the centre of all practice and provision
2. Individuality, difference and diversity are valued and celebrated
3. Equality of opportunity and anti-discriminatory practice are actively promoted
4. Children's health and well-being are actively promoted
5. Children's personal and physical safety is safeguarded, whilst allowing for risk and challenge as appropriate to the capabilities of the child
6. Self-esteem, resilience and a positive self-image are recognised as essential to every child's development
7. Confidentiality and agreements about confidential information are respected as appropriate unless a child's protection and well-being are at stake
8. Professional knowledge, skills and values are shared appropriately in order to enrich the experience of children more widely
9. Best practice requires reflection and a continuous search for improvement.

In order to be assessed as competent learners must demonstrate that they work within the context of the principles and values of the sector, relevant regulatory or inspection frameworks and Codes of Practice. Assessors will be expected to confirm this by signing the declaration form, Unit assessment and verification declaration

To achieve the Level 5 Diploma in Leadership for Children's Care, Learning and Development (Advanced Practice), (Wales and Northern Ireland), learners must gain a minimum of 80 credits. To do this they must achieve **52 credits** from the mandatory Group A of units and a minimum of **28 credits** from optional Group B and C with a maximum of 6 credits from Group C.

### **Guided Learning Hours (GLH)**

Minimum Guided Learning Hours (GLH) are 502.

Maximum Guided Learning Hours (GLH) are 570.

The table below illustrates the unit titles and the credit value of each unit. All units are competence based units.

This handbook contains the mandatory Group A units only. Optional units can be found in a separate handbook, **Level 5 Diploma in Leadership for Children’s Care, Learning and Development 4227-07/97 (Wales and Northern Ireland)** Qualification handbook for centres Group B and C Optional units, which is available on the City & Guilds website.

<b>Unit accreditation number</b>	<b>City &amp; Guilds unit number</b>	<b>Unit title</b>	<b>Credit value</b>
<b>Mandatory (Group A)</b>			
K/602/3463	136	Support children’s care, learning and development in the early years	8
F/601/9449	137	Understand children and young person’s development	6
J/601/9369	139	Lead practice that supports positive outcomes for child and young person development	6
A/601/9370	140	Develop and implement policies and procedures to support the safeguarding of children and young people	6
R/602/3456	141	Professional practice in children’s care, learning and development	6
K/602/3172	142	Develop health and safety and risk management policies, procedures and practices in health and social care or children and young people’s settings	5
A/602/3189	143	Work in partnership in health and social care or children and young people’s settings	4
F/602/2335	144	Use and develop systems that promote communication	3
L/602/2578	145	Promote professional development	4
Y/602/3183	146	Champion equality, diversity and inclusion	4
<b>Optional Group B</b>			
J/602/3065	160	Leading provision for babies and young children	6
K/602/3074	161	Develop provision for family support	5
A/602/2138	164	Support others to promote children’s mathematical development and problem solving skills in an early years setting	

<b>Unit accreditation number</b>	<b>City &amp; Guilds unit number</b>	<b>Unit title</b>	<b>Credit value</b>
A/602/2141	165	Support others to promote children's knowledge and understanding of the world in an early years setting	7
L/602/2435	166	Support others to promote children's physical development in an early years setting	7
A/602/2415	167	Develop the environment for children and young people	4
J/602/3499	168	Undertake a research project within services for health and social care or children and young people	10
A/601/0135	082	Promote creativity and creative learning in young children	5
H/601/5250	169	Support the use of assistive technology	4
K/601/5251	170	Explore models of disability	5
H/602/3171	147	Lead and manage a team within a health and social care or children and young people's setting	7
M/602/3187	148	Develop professional supervision practice in health and social care or children and young people's work settings	5
Y/600/9588	149	Develop and evaluate operational plans for own area of responsibility	6
K/600/9711	150	Manage physical resources	3
J/602/2336	151	Developing procedures and practice to respond to concerns and complaints	6
R/602/2338	152	Recruitment and selection within health and social care or children and young people's settings	3
Y/602/2339	153	Facilitate the development of effective group practice in health and social care or children and young people's settings	6
L/602/2547	154	Facilitate coaching and mentoring of practitioners in health and social care or children and young people's settings	6
T/602/2574	155	Manage induction in health and social care or children and young people's settings	3
F/602/2612	156	Facilitate change in health and social care or children and young people's settings	6
L/602/2743	157	Manage an inter-professional team in a health and social care or children and young people's setting	7
T/602/2753	158	Manage finance within own area of responsibility in health and social care or children and young people's settings	4

<b>Unit accreditation number</b>	<b>City &amp; Guilds unit number</b>	<b>Unit title</b>	<b>Credit value</b>
R/602/2758	159	Manage quality in health and social care or children and young people's settings	5
M/602/2380	162	Lead support for disabled children and young people and their carers	8
F/602/2383	163	Support others to promote children's communication in an early years setting	8
A/504/2198	637	Develop, maintain and use records and reports	3
F/504/2218	650	Understand professional management and leadership in health and social care or children and young people's settings	6
J/504/2219	651	Appraise staff performance	5
Y/504/2239	668	Provide information about health and social care or children and young people's services	3

<b>Unit accreditation number</b>	<b>City &amp; Guilds unit number</b>	<b>Unit title</b>	<b>Credit value</b>
<b>Optional Group C</b>			
L/601/2861	097	Support positive practice with children and young people with speech, language and communication needs	4
Y/601/2877	099	Work with parents, families and carers to support their children's speech, language and communication development	3
M/601/2884	035	Understand the speech, language and communication needs of children and young people with behavioural, social and emotional difficulties	3
K/601/3225	124	Promote children in early years settings acquiring a new language through immersion	4

## Total Qualification Time

Total Qualification Time (TQT) is the total amount of time, in hours, expected to be spent by a Learner to achieve a qualification. It includes both guided learning hours (which are listed separately) and hours spent in preparation, study and assessment.

<b>Title and level</b>	<b>GLH</b>	<b>TQT</b>
Level 5 Diploma in Leadership for Children’s Care, Learning and Development (Advanced Practice) Wales and Northern Ireland	502	800

### 1.2 Opportunities for progression

This qualification will enable progression to the **Level 5 Diploma in Leadership for Children’s Care, Learning and Development (Management) Wales and Northern Ireland** or other similar Management and Leadership qualifications.

### 1.3 Qualification support materials

City & Guilds also provides the following publications and resources specifically for this qualification:

<b>Description</b>	<b>How to access</b>
Community & Society Guidance updates	<a href="http://www.cityandguilds.com">www.cityandguilds.com</a>
Fast track approval forms	<a href="http://www.cityandguilds.com">www.cityandguilds.com</a>

## 2 Centre requirements

This section outlines the approval processes for Centres to offer this qualification and any resources that Centres will need in place to offer the qualifications including qualification specific requirements for Centre staff.

### 2.1 Centre approval

#### Centres new to City & Guilds

To offer these qualifications, new centres will need to gain both centre and qualification approval. Please refer to **Appendix 2** for further information.

#### Centres already offering City & Guilds qualifications in this subject area

Centres approved to offer the City & Guilds Level 4 NVQ in Children's Care, Learning and Development (CCLD) (3171) will receive automatic approval for the new Level 5 Diploma in Leadership for Children's Care, Learning and Development (Wales and Northern Ireland) (4227-07/97). Centres will retain any outstanding sanctions. Direct claims status cannot be awarded until the External Verifier has sampled across a full qualification.

#### Existing City & Guilds centres not currently approved to offer qualifications in this area

Those City & Guilds centres already approved to deliver City & Guilds qualifications but do not have experience of delivery in this subject area will need to go through the qualification approval process. Please refer to **Appendix 2** for further information.

### 2.2 Human Resources

To meet the quality assurance criteria for these qualifications, the centre must ensure that the following internal roles are undertaken:

- Quality Assurance Coordinator
- Trainer/Tutor
- Assessor (occupationally competent and occupationally knowledgeable)
- Internal Quality Assurer

Please note that centre staff are not expected to have had experience of working across the entire 0–19 years age range but are expected to update their knowledge through continuing and demonstrable professional development.

Centre staff may undertake more than one role, eg tutor and assessor or Internal Quality Assurer, but must never internally quality assure their own assessments.



## Continuing Professional Development (CPD)

Centres are expected to support their staff in ensuring that their knowledge remains current. This includes currency within the occupational area and of best practice in delivery, mentoring, training, assessment and verification. It should also take account of any national or legislative developments.

### 2.3 Role requirements

#### Assessor requirements

The Assessors of competence based units must:

- Be occupationally competent - this means that each assessor must be able to carry out the full requirements within the competency units that they are assessing. Occupational competence means that they are also occupationally knowledgeable.
- Maintain their occupational competence through clearly demonstrable continuing learning and professional development.
- Hold or be working towards one of the following qualifications:
  - D32//D33 or A1 OR
  - The AI replacements (eg City & Guilds 6317, which includes the Level 3 Award in Assessing Competence in the Work Environment, or the Level 3 Certificate in Assessing Vocational Achievement) OR
  - Another suitable qualification equivalent/alternative in the assessment of work based performance. This must be agreed in advance with the External Verifier OR
  - Assessors of competence based units may also make assessment decisions on knowledge based unit and learning outcomes.

Assessors of knowledge based units and knowledge based Learning Outcomes must:

- Be occupationally knowledgeable. This means that each assessor should possess relevant knowledge and understanding to assess units designed to test specific knowledge and understanding or units where knowledge and understanding are components of competency.
- Maintain their occupational knowledge through clearly demonstrable continuing learning and professional development.
- Hold or be working towards one of the A1 replacement qualifications such as the City & Guilds 6317:
  - Level 3 Award in Assessing Vocational Competence OR
  - Level 3 Award in Assessing Vocationally Related Achievement OR
  - Level 3 Certificate in Assessing Vocational Achievement OR
  - Another suitable qualification in the assessment of knowledge. This must be agreed in advance with the External Verifier

#### Internal verifiers/Internal Quality Assurer

Internal quality assurance is key to ensuring that the assessment of evidence for units is of consistent and appropriate quality. Those carrying out internal quality assurance role must be occupationally knowledgeable in the area they are assuring and be qualified to make quality assurance decisions.

#### Teacher/trainer/tutor requirements: Northern Ireland

##### Tutors and lecturers:

A teaching qualification is not mandatory for appointment to posts in FE within Northern Ireland. Full-time and associate lecturers in FE without a teaching qualification (such as a BEd or a PGCE) are expected to complete the Postgraduate Certificate in Further and Higher Education delivered by the University of Ulster (the only recognised provider) within three years of taking up a post. Lecturers who go on to complete the Postgraduate Diploma in Further and Higher Education are also eligible to

teach in schools. Issues surrounding a new award of Qualified Teaching, Learning and Skills (QTLS) are still under consultation with the Department for Employment and Learning in Northern Ireland (DELNI). For the latest information, visit Lifelong Learning UK (LLUK).

### **Teachers:**

The General Teaching Council for Northern Ireland (GTCNI) has a statutory duty to determine who should be a member of the teaching profession in Northern Ireland. The GTCNI is a self-regulatory professional body for teachers. All teachers who wish to have their qualifications approved for the purposes of registration with the GTCNI and eligibility to teach should contact the GTCNI, 4th Floor Albany House, 73-75 Great Victoria Street, Belfast, BT2 7AF.

Any queries regarding qualifications should be referred to the GTCNI at the address above, or alternatively telephone: (028) 90333390 or email: [info@gtcni.org.uk](mailto:info@gtcni.org.uk)

### **Teacher/trainer/tutor requirements: Wales**

The current position on teaching qualification requirements for the life long learning sector in Wales is set out in the following Welsh Assembly Government statement:

<http://wales.gov.uk/publications/accessinfo/drnewhomepage/educationdrs2/2010/clarfewal2008/?lang=en>

Please also see the following:

<http://www.lluk.org/wp-content/uploads/2010/11/new-overarching-professional-standards-for-teachers-tutors-trainers-in-wales> )

### **Expert witness**

An expert witness must:

1. have a working knowledge of the units on which their expertise is based
2. be occupationally competent in their area of expertise
3. have **EITHER** any qualification in assessment of workplace performance **OR**
4. a professional work role which involves evaluating the every day practice of staff.

## **2.4 Candidate entry requirements**

There are no formal entry requirements for learners undertaking this Diploma. However, centres must ensure that learners have the potential and opportunity to gain evidence for the qualification in the work place. Some units require learners to be working within a particular context or with a particular age range for example:

- Unit 160 requires learners to be leading teams that are working with babies and young children
- Unit 162 requires learners to be leading support for disabled children and their carers.

Learners should not be entered for a qualification of the same type, content and level as that of a qualification they already hold.

Learners should choose optional units that are appropriate to their chosen work role.

### **Age restrictions**

This Level 5 Diploma is not approved for the use by those who are under 18 years of age. City & Guilds cannot accept any registrations for learners who have not reached this age. There may also be age restrictions placed on individuals when undertaking certain work activities within the child

and young people's sector. Where there is uncertainty about such restrictions these should be clarified with the appropriate regulator in the relevant home nation

## Other legal considerations

The following legal considerations apply to this qualification.

Learners entering the children and young people's sector are legally required to undergo formal record check relevant to their home nation prior to taking up any employment/work placement. Centres, employers and placement providers will need to liaise closely with one another to ensure that any requirements for the particular work area are fully met. As the requirements vary between sectors and countries checks should be made with the appropriate regulatory body and/or government departments if centres, employers or placement providers are uncertain of the requirements.

### 2.5 Guidance for the assessment and verification for imported units

Where units have been developed by Sector Skills Councils or Standard Setting Bodies other than Skills for Skills for Care & Development any specific assessment requirements will be detailed in the unit itself.

Links to other qualifications and frameworks can be found in **Appendix 1**.

### 2.6 Assessment decisions

Assessment decisions for criteria that must be assessed in the workplace (competence based assessment criteria) are identified in each unit assessment requirements. Assessment decisions must be made by an assessor and or an expert witness with appropriate occupational competence. Observations must occur in a real work environment. In these units direct observation will be the main source of evidence. Other forms of performance evidence must be generated from a real work environment

Simulation may only be utilised as an assessment method for competence based assessment criteria where this is specified in the assessment requirements of the unit.

Expert witnesses can be used for direct observation where:

- they have occupational expertise for specialist areas, OR
- the observation is of a particularly sensitive nature.
- have **EITHER** any qualification that includes assessment of workplace performance **AND/OR** a professional work role which involves evaluating the everyday practice of staff

The use of expert witnesses should be determined and agreed by the assessor. Assessment of criteria not identified in the unit assessment requirements as requiring assessment in the workplace may take place in or outside of a real work environment.

## 3 Course design and delivery

### 3.1 Initial assessment and induction

Centres will need to make an initial assessment of each learner prior to the start of their programme. This will help to ensure they are entered for an appropriate type and level of qualification.

The initial assessment should identify:

- any specific training needs the learner has, and the support and guidance they may require when working towards their qualification. This is sometimes referred to as diagnostic testing.
- any units the learner has already completed, or credit they have accumulated which is relevant to the qualification they are about to begin.
- Any other formal or informal training or experience for which the learner could receive recognition for prior learning (RPL). Further information about the use of RPL can be found at **section 4.6** in this log book

City & Guilds recommends that centres provide an induction programme to ensure the learner fully understands the requirements of the qualification they will work towards, their responsibilities as a learner, and the responsibilities of the centre. This information should be recorded in a learning contract or a personalised learning plan or a similar document.

### 3.2 Recommended delivery strategies

Centre staff should familiarise themselves with the structure, content and assessment requirements of the qualifications before designing a course programme.

Centres may design course programmes of study in any way which:

- best meets the needs and capabilities of their learners
- satisfies the requirements of the qualifications.

In particular, staff should consider the skills and knowledge related to the national occupational standards (NOS). The relationships to the relevant NOS can be found in each unit.

When designing and delivering the course programme, centres might wish to incorporate other teaching and learning that is not assessed as part of the qualification. This might include the following:

- literacy, language and/or numeracy
- personal learning and thinking
- personal and social development
- employability

City & Guilds recommends that, where appropriate, when designing and delivering the course centres should also consider links to the National Occupational Standards, 'Essential Skills Wales' and Essential Skills,(NI) and other related qualifications.

### **3.3 Data protection, confidentiality and legal requirements**

#### **Data protection and confidentiality**

Data protection and confidentiality must not be overlooked when planning the delivery of this qualification.

Centres offering these qualifications may need to provide City & Guilds with personal data for staff and learners. Guidance on data protection and the obligations of City & Guilds and centres are explained in Providing City & Guilds qualifications.

#### **Confidential records used as evidence**

Learners may quite appropriately cite confidential records as evidence in their qualification as long as the parent, or their advocate, has given written and informed consent for records to be used for this purpose. Where appropriate, learners should seek consent from individual children and young people.

Confidential records should never be included in learners' portfolio of evidence and should be examined in-situ by the qualified occupationally competent assessor. Assessors/learners should describe and record what evidence such documents have provided and where the evidence is located.

External Verifiers may wish to discuss such evidence with the centre as part of the verification process, but would not normally require sight of confidential records.

However, in the unlikely event that the EV should have concerns about the quality of such evidence, they will, after discussion and agreement with their lead verifier, acquaint the centre management with their concerns, and seek consent to access such records from the organisation which has responsibility for the safe keeping of the particular confidential records in question.

#### **Images of minors being used as evidence**

If videos or photographs of minors (those under 18) are used as the medium to present evidence as part of the qualifications the approved centre and the learners have responsibilities in terms of meeting child protection legislation.

It is the responsibility of the approved centre to inform the candidate of the following:

1. The need for the candidate to obtain permission from the minor's parent/guardian prior to collecting the evidence
2. The importance of seeking consent from the children and young people concerned and their right to refuse to consent
3. The purpose of the use of photographs or video recordings
4. The period of time for which the photographs or video recordings are to be kept
5. Their obligation to keep photographs or video recordings secure from unauthorised access
6. Their obligations relating to storage of the photographs or video recordings which are kept electronically, and the associated security of using electronic systems
7. Associated child protection legislation

## 4 Assessment

### 4.1 Summary of assessment methods

This competence-based qualification is designed to be assessed in the candidate's workplace as they undertake their normal work role.

The evidence must at all times reflect the policies and procedures of the workplace as informed by current legislation, the relevant service standards and codes of practice for the sector. The majority of assessment for this competence-based qualification will take place in the workplace under real work conditions, using observations by a qualified assessor and/or testimony from an expert witness, work products etc. All the identified assessment criteria must be evidenced and a holistic approach to assessment is encouraged.

### Guidance on providing evidence for the extended age ranges

This diploma applies to learners who are working with children and young people from 0-19 years. It is important to note that the requirement for the extended age range focuses on knowledge not competence. Learners need to have knowledge and understanding of children's development 0-19 years.

Centre staff are not expected to have experience of working across this entire age range but are expected to up date their knowledge through continuing and demonstrable professional development.

### Competence-based units

There will be a combination of assessment methods for this qualification which meets the requirements of the competence units. Direct observation of candidate's performance by a qualified occupationally competent assessor and the assessor's judgement on testimony from an Expert Witness Testimony are the main methods of assessment and main source of evidence. The evidence must at all times reflect the policies and procedures of the workplace as informed by current legislation, the relevant service standards and codes of practice for the sector.

### 4.2 Observation requirements

The prime source of evidence for the competency based learning outcomes within this qualification is assessor observation. Where assessor observation would be difficult because of intrusion into areas of privacy and/or because activities occur rarely, expert witnesses may provide testimony for the occupationally specific units.

### Additional assessment methods or evidence sources

In addition to observation, assessors should identify an appropriate mix of other assessment methods from the list below, to ensure that all the assessment criteria are sufficiently evidenced to allow them to demonstrate the consistency of the candidate's practice for each unit.

- **Expert witnesses** may observe candidate practice and provide testimony for competence based units. This will have parity with assessor observation for all competence based units across the qualification. If an assessor is unable to observe their candidate she/he will identify an expert witness in the workplace, who will provide testimony of the candidate's work based performance.
- **Work products** can be any relevant products of learners' own work, or to which they have made a significant contribution, which demonstrate use and application within their practice. Please refer to section 3.3 of this document for further guidance in relation to Data Protection policy and legal requirements.
- **Professional discussion** should be in the form of a planned and structured review of learners' practice, based on evidence and with outcomes captured by means of audio/visual or written records. The recorded outcomes are particularly useful as evidence of the candidate's ability to evaluate their knowledge and practice across the qualification.
- **Candidate/ reflective accounts** describe learners' actions in particular situations and/or reflect on the reasons for practicing in the ways selected. Reflective accounts also provide evidence that learners' can evaluate their knowledge and practice across the activities embedded in this qualification.
- **Questions** asked by assessors and answered by learners to supplement evidence generated by observations and any other evidence type used. Assessors may be able to infer some knowledge and understanding from observing candidate practice. They may ask questions to confirm understanding and/or cover any outstanding areas. Questions may be asked orally or in writing but, in both cases, a record must be kept of the questions and responses.
- **Witness testimonies** should be from people who are in a position to provide evidence of candidate competence. Where testimony is sought from individuals who are service users, care should be taken to ensure the purpose of the testimony is understood and no pressure is felt to provide it.
- **Projects/Assignments** Learners may have already completed a relevant project or assignment which can be mapped to the relevant standards and therefore provide evidence. Evidence from previous training courses and/or learning programmes which they have completed and which demonstrate their professional development may also be used. Refer to section 4.6 of this document for guidance on RPL.
- **Case studies** must be based on real work practice and experiences and will need to be authenticated by an assessor if used as evidence of a competent performance. Theoretical or simulated exercises would only be admissible as evidence of knowledge and understanding.

## 4.3 Evidence requirements

### Competence evidence requirements

Detailed additional guidance is provided on a unit basis for the use of these and all other acceptable performance assessment methods. Notes on assessment methods, evidence requirements and sources of evidence are also provided on pages 17 – 18 of this handbook.

The structure of this qualification makes it unlikely that any one assessor will have the necessary vocational competence to be able to assess every unit. Therefore the use of experts, able to contribute to candidate's assessment, will be of considerable assistance to centres in providing learners with access to those who can testify to their competence in the workplace. It may also ensure that children's/young people's privacy and confidentiality are not infringed.

Evidence of candidate performance will be derived from assessor observation and/or testimony from an expert witness of the candidate carrying out real work activities in the workplace. Assessor observation is not required for the knowledge units although knowledge can be inferred from performance.

The qualified and occupationally competent assessor or coordinating assessor will decide on the appropriateness of all evidence including expert witness testimony and on whether or not it should be included in learners' portfolios.

Regardless of the evidence source, assessment method and means of recording, the legal requirements and best practice in relation to maintaining the confidentiality and rights to dignity and privacy of children, young people and their families must be upheld.

### **Knowledge evidence requirements**

If the assessor cannot positively infer the knowledge and understanding from learners' work practice they should question the candidate or, if appropriate, use professional discussion to elicit the required knowledge. Assessors must retain records of questions and answers or the focus and outcomes of professional discussion.

Professional discussion, where used, must be conducted by learners with a qualified occupationally knowledgeable assessor. Professional discussion is most appropriately used in the qualification to elicit underpinning knowledge to explain how to deal with contingencies and clarify or expand on evidence presented in portfolios. Professional discussion must be included in learners' assessment plans and thereby agreed in advance with learners. The assessor should not use professional discussion merely to ask a set of prescribed knowledge questions.

## **4.4 Recording forms**

City & Guilds has developed these recording forms, for new and existing centres to use as appropriate. They can be copied as many times as needed. Although it is expected that new centres will use these forms, centres may devise or customise alternative forms. These must be approved for use by the external verifier, before they are used by learners and assessors at the centre. Alternatively, City & Guilds endorses a number of electronic recording systems. For details, go to the e-Portfolios page on [SmartScreen.co.uk](http://SmartScreen.co.uk).

\*Forms 4, 5, 6, 7, 9, 10 and 11, or approved alternatives, are a requirement. The other forms have been designed to support the assessment and recording process.

### **Candidate and centre details (Form 1)**

Form used to record candidate and centre details, and the units/qualification(s) being assessed and details and signatures of assessor(s) and internal verifier(s). This should be the first page of the candidate portfolio.

### **Candidate profile (Form 2)**

Form used if the candidate does not have an appropriate Curriculum Vitae (CV) for inclusion in the portfolio.

### **Candidate skill scan (Form 3)**

Form used to record the candidate's existing skills and knowledge.

### **Expert/witness status list (Form 4)\***

Form used to record the details of all those who have witnessed candidate evidence.

### **Assessment plan, review and feedback (Form 5)\***

Form used to record unit assessment plans, reviews and feedback to the candidate. The form allows for a dated, ongoing record to be developed.

### **Performance evidence record (Form 6)\***



Form used to record details of activities observed, witnessed or for which a reflective or self account has been produced. For some, a customised alternative record may be provided in the qualification handbook.

**Questioning evidence record (Form 7)\***

Form used to record the focus of, and responses to, assessor devised questions. (For qualifications which use question banks or online testing, the location of this evidence should be recorded on Form 9, Evidence location sheet.)

**Professional discussion evidence record (Form 8)**

Form used to record the scope and outcome of professional discussion if it is used

**Evidence location sheet (Form 9)\***

Form used to identify what requirements each piece of evidence covers and where it is located, including questioning records which are held elsewhere (for example, because they were conducted online). This form is available in portrait (9A) and landscape (9B) format.

**Unit assessment and verification declaration (Form 10)\***

Form used on completion of each unit to meet the OfQual requirement for a statement on authenticity. If this form is not used, there must be a written declaration, at unit level, signed and dated by the candidate and the assessor, that the evidence is authentic and that the assessment was conducted under the specified conditions or context. (See Ensuring Quality, ref 5.4, page 28.)

**Summary of unit and qualification achievement (Form 11)\***

Form used to record the candidate's on-going completion of units and progress to final achievement of the complete unit and/or qualification. This form is available in portrait (11A) and landscape (11B) format.

**Please photocopy the forms as required.**

# Form 1

# Candidate and centre details

Keep a record of relevant contact details in the space provided below:

City & Guilds qualification title:			
Qualification number:		Level:	

Candidate details			
Name:		Signature:	
City & Guilds registration / unique learner number (ULN):			
Date enrolled with centre:			
Date registered with City & Guilds:			

Centre details			
Name:		Number:	
Contact number:			
Quality assurance co-ordinator name and contact (QAC) number:			

Internal verifier details			
Name:		Signature:	
Contact number:		Position:	

Assessor details			
(1) Name:		Signature:	
Contact number:		Position:	
Type (please tick):	Work-based <input type="checkbox"/> Peripatetic <input type="checkbox"/> Independent <input type="checkbox"/>		
Assessing unit(s):			
(2) Name:		Signature:	
Contact number:		Position:	
Type (please tick):	Work-based <input type="checkbox"/> Peripatetic <input type="checkbox"/> Independent <input type="checkbox"/>		
Assessing unit(s):			

If you have a CV you can use that instead of this form.

Name: \_\_\_\_\_

Place of work: \_\_\_\_\_

Assessor: \_\_\_\_\_

Outline of current job role:
Previous relevant work roles and responsibilities, including voluntary work:
Previous relevant qualifications and training:

Candidate name: \_\_\_\_\_

Unit	Duties	Examples Experience/qualifications	Training required

Qualification title: \_\_\_\_\_

Unit title: \_\_\_\_\_

Candidate name: \_\_\_\_\_

Please ensure that all witnesses who have signed the candidate’s evidence or written a report are included on this witness status list. All necessary details must be included and signed by the witness as being correct.

Witness name and signature	Status*	Professional relationship to candidate**	Unit or outcomes witnessed	Date

**\*Witness status categories**

1. Occupational expert meeting specific qualification requirement for role of Expert Witness; 2. Occupational expert not familiar with the standards; 3. Non-expert familiar with the standards; 4. Non-expert not familiar with the standards.

**\*\*Professional relationship to candidate**

Manager = M      Supervisor = S      Colleague = Coll      Customer = Cus      Other (please specify) \_\_\_\_\_

Assessor signature: \_\_\_\_\_ Date: \_\_\_\_\_

Candidate name: \_\_\_\_\_

Assessor name: \_\_\_\_\_

Unit number(s) and title(s): \_\_\_\_\_

This record can be used for single and multiple unit planning. Remember that all planning should be SMART – Specific, Measurable, Achievable, Realistic and Time Bound.

Date action agreed	What has to be done / What has been reviewed and the feedback / Record of judgment or outcome	Date to be done by / Date done	Candidate and assessor signatures	Evidence reference

Date action agreed	What has to be done / What has been reviewed and the feedback / Record of judgment or outcome	Date to be done by / Date done	Candidate and assessor signatures	Evidence reference

The above is an accurate record of the discussion.

Candidate signature: \_\_\_\_\_ Date: \_\_\_\_\_

Assessor signature: \_\_\_\_\_ Date: \_\_\_\_\_

Qualification/unit: \_\_\_\_\_

Candidate name: \_\_\_\_\_

Use this form to record details of activities (tick as appropriate)

- observed by your assessor
- seen by expert witness
- seen by witness
- self / reflective account

Evidence ref(s):
Unit number(s):

NB Your assessor may wish to ask you some questions relating to this activity. There is a separate sheet for recording these. The person who observed/witnessed your activity must sign and date overleaf.

Unit(s)	Learning outcome(s)	Assessment criteria	Evidence



Unit(s)	Learning outcome(s)	Assessment criteria	Evidence

I confirm that the evidence listed is my own work and was carried out under the conditions and context specified in the standards.

Candidate signature: \_\_\_\_\_ Date: \_\_\_\_\_

Assessor/Expert Witness\* signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 \*delete as appropriate

Internal Verifier signature (if sampled): \_\_\_\_\_ Date: \_\_\_\_\_

Unit: \_\_\_\_\_

Candidate name: \_\_\_\_\_

Unit	Learning outcome(s)	Assessment criteria	Questions	Answers

The above is an accurate record of the questioning.

Candidate signature: \_\_\_\_\_ Date: \_\_\_\_\_

Assessor signature: \_\_\_\_\_ Date: \_\_\_\_\_

Internal Verifier signature (if sampled): \_\_\_\_\_ Date: \_\_\_\_\_

Candidate name: \_\_\_\_\_

Assessor name: \_\_\_\_\_

Unit	Learning outcome(s)	Assessment criteria	What is to be covered in the discussion	Counter ref

**Outline record of discussion content**

**Assessment decision and feedback to candidate**

The above is an accurate record of the discussion.

Candidate signature: \_\_\_\_\_ Date: \_\_\_\_\_

Assessor signature: \_\_\_\_\_ Date: \_\_\_\_\_

Internal Verifier signature (if sampled): \_\_\_\_\_ Date: \_\_\_\_\_

Candidate name: \_\_\_\_\_

Unit number/title: \_\_\_\_\_

Item of evidence	Loc*	Ref	Link to assessment criteria (✓)											
			1	2	3	4	5	6	7	8	9	10		

\* Location key: P = portfolio, O = office (add further categories as appropriate)

**Form 9B Evidence location sheet**



Candidate name: \_\_\_\_\_  
 Unit number/title: \_\_\_\_\_

Item of evidence	Loc*	Ref	Link to assessment criteria (✓)																					
			1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20		

\* Location key: P = portfolio, O = office (add further categories as appropriate)

Qualification title: \_\_\_\_\_

Unit number and title: \_\_\_\_\_

**Candidate declaration**

I confirm that the evidence listed for this unit is my own work.

Candidate name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

City &amp; Guilds registration / unique learner number (ULN): \_\_\_\_\_

**Assessor declaration**I confirm that this candidate has achieved all the requirements of this unit with the evidence listed.  
(Where there is more than one assessor, the co-ordinating assessor for the unit should sign this declaration.)

Assessment was conducted under the specified conditions and context, and is valid, authentic, reliable, current and sufficient.

Assessor name: \_\_\_\_\_

Assessor signature: \_\_\_\_\_ Date: \_\_\_\_\_

Countersignature: (if relevant) \_\_\_\_\_ Date: \_\_\_\_\_

(For staff working towards the assessor qualification)

**Internal verifier declaration**

I have internally verified the assessment work on this unit by carrying out the following (please tick):

- |  |                    |
|--|--------------------|
| <input type="checkbox"/> <b>sampling candidate and assessment evidence</b> | <b>Date:</b> _____ |
| <input type="checkbox"/> discussion with candidate                         | Date: _____        |
| <input type="checkbox"/> observation of assessment practice                | Date: _____        |
| <input type="checkbox"/> other – please state: _____                       | Date: _____        |

I confirm that the candidate's sampled work meets the standards specified for this unit and may be presented for external verification and/or certification.

 Not sampled

Internal verifier name: \_\_\_\_\_

Internal verifier signature: \_\_\_\_\_ Date: \_\_\_\_\_



Countersignature: (if relevant) \_\_\_\_\_ Date: \_\_\_\_\_  
(For staff working towards the internal verifier qualification)

Candidate name: \_\_\_\_\_ Signature: \_\_\_\_\_  
 City & Guilds registration number: \_\_\_\_\_ Date: \_\_\_\_\_  
 Centre name: \_\_\_\_\_ Centre number: \_\_\_\_\_

Unit	Title	Internal verification		Grade achieved <i>(if appropriate)</i>	Signatures			
		Date	Types of evidence <i>(see key)</i>		Assessor*	Candidate	IV*	EV <i>(if sampled)</i>

\*If there is a second line assessor/IV, both must sign.

**Key for types of evidence** (please extend if necessary):

- O = Observation; Q = Questioning; P = Work products; C = Candidate/Reflective account; S = Simulation;
- PD = Professional discussion; A = Assignments, projects/case studies; WT = Witness testimony;
- ET = Expert witness testimony; RPL = Recognition of prior learning

Competence has been demonstrated in all of the units/the qualification recorded above using the required assessment procedures and the specified conditions/contexts. The evidence meets the requirements for validity, authenticity, currency, reliability and sufficiency.

Internal verifier signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Form 11B Summary of unit and qualification achievement



Candidate name: \_\_\_\_\_ Signature: \_\_\_\_\_  
 City & Guilds registration number: \_\_\_\_\_ Date: \_\_\_\_\_  
 Centre name: \_\_\_\_\_ Centre number: \_\_\_\_\_

Unit	Title	Internal verification		Grade achieved (if appropriate)	Signatures					
		Date	Types of evidence (see key)		Assessor*	Candidate	IV*	EV (if sampled)		

**Key for types of evidence** (please extend if necessary):  
 O = Observation; Q = Questioning; P = Work products; C = Candidate/Reflective account; S = Simulation; PD = Professional discussion;  
 A = Assignments, projects/case studies; WT = Witness testimony; ET = Expert witness testimony; RPL = Recognition of prior learning  
 \*If there is a second line assessor/IV, both must sign.

Competence has been demonstrated in all of the units/the qualification recorded above using the required assessment procedures and the specified conditions/context. The evidence meets the requirements for validity, authenticity, currency, reliability and sufficiency.

Internal verifier signature: \_\_\_\_\_ Date: \_\_\_\_\_

## 4.5 Recognition of prior learning (RPL)

Recognition of Prior Learning (RPL) is a process of using an individual's previous achievements to demonstrate competence. This is not a new process but expands on previously described terms like "the accreditation of prior learning (APL), the recognition of experiential learning or "the validation of informal learning" by incorporating all types of prior learning and training. The Regulatory arrangements for the Qualifications and Credit Framework define RPL as follows:

A method of assessment that considers whether a learner can demonstrate that they can meet the assessment requirements for a unit through knowledge, understanding or skills they already possess and do not need to develop through a course of learning. Assessment for RPL is conducted against the learning outcomes and assessment criteria of a unit and is subject to exactly the same quality assurance requirements as any other kind of assessment.

'RPL is the process of documenting, assessing, validating and certificating learning gained outside the formal education and training system'.

The RPL process is relevant where an individual has previously learnt something but has never received formal recognition for this learning through a qualification or other form of certification. RPL refers to an opportunity for learners to present competence or knowledge evidence which comes from a period prior to their registration for a particular qualification. The evidence presented e.g. certificates, witness testimonies etc, will need to provide sufficient detail to allow the assessor to apply an RPL assessment process.

## 5 Mandatory units (optional units in separate handbook)

### Availability of units

The Group A mandatory units for this qualification follow. The optional units are available in a separate document, entitled **Level 5 Diploma in Leadership for the Children’s Care, Learning and Development (Wales and Northern Ireland) (4227-07/97), Qualification handbook for centres, Optional units.**

All units may also be obtained from the centre resources section of the City & Guilds website.

The learning outcomes and assessment criteria are also viewable on the Register of Regulated Qualifications at <http://register.ofqual.gov.uk/>

### Structure of units

The units in this qualification are written in a standard format and comprise the following:

- City & Guilds reference number
- unit accreditation number
- title
- level
- credit value
- unit aim
- relationship to NOS, other qualifications and frameworks
- endorsement by a sector or other appropriate body
- information on assessment
- learning outcomes which are comprised of a number of assessment criteria
- notes for guidance.

### Summary of mandatory units

City & Guilds unit number	SSC reference	Title	Unit number	Credits
136	MU 5.1	Support children’s care, learning and development in the early years	K/602/3463	8
137	MU 5.2	Understand children and young person’s development	F/601/9449	6
139	MU 5.3	Lead practice that supports positive outcomes for child and young person development	J/601/9369	6
140	MU 5.4	Develop and implement policies and procedures to support the safeguarding of children and young people	A/601/9370	6

City & Guilds unit number	SSC reference	Title	Unit number	Credits
141	MU 5.6	Professional practice in children's care, learning and development	R/602/3456	6
142	M1	Develop health and safety and risk management policies, procedures and practices in health and social care or children and young people's settings	K/602/3172	5
143	M2C	Work in partnership in health and social care or children and young people's settings	A/602/3189	4
144	SHC 51	Use and develop systems that promote communication	F/602/2335	3
145	SHC 52	Promote professional development	L/602/2578	4
146	SHC 53	Champion equality, diversity and inclusion	Y/602/3183	4

## Unit 136

# Support children's learning and development in the early years

**Level:** 6  
**Credit value:** 8  
**UAN:** K/602/3463

### Unit aim

The purpose of this unit is to assess the learner's knowledge, understanding and skills required to lead provision that promotes the care, learning and development of children in the early years.

### Learning outcomes

There are **three** learning outcomes to this unit. The learner will:

1. Understand the impact of early years curriculum models on the application of theoretical perspectives of children's care, learning and development
2. Be able to lead the implementation of the early years curriculum
3. Be able to promote provision that facilitates communication which supports children's learning and development

### Guided learning hours

It is recommended that **57** hours should be allocated for this unit, although patterns of delivery are likely to vary.

### Details of the relationship between the unit and relevant national standards (if appropriate)

CCLD NOS 406 Develop and support children's early learning in partnership with teachers;  
CCLD 407 Support and evaluate the curriculum for children's early learning;  
CCLD 408 Evaluate, assess and support the physical, intellectual, emotional and social development of children;  
CCLD 409 Evaluate, assess and support children's communication;  
CCLD 410 Evaluate, assess and support children's creativity;  
CCLD 411 Evaluate, assess and support children's mathematical learning, exploration and problem solving;  
CCLD 419 Contribute to the enhancement of early education for children.

### Support of the unit by a sector or other appropriate body (if required)

This unit is endorsed by Skills for Care and Development.

### Assessment

This unit will be assessed by:

- candidate portfolio of evidence

## **Unit 136**

### **Support children's learning and development in the early years**

#### **Outcome 1**

Understand the impact of early years curriculum models on the application of theoretical perspectives of children's care, learning and development

#### **Assessment Criteria**

The learner can:

- 1.1 Outline early years curriculum models supporting children's care, learning and development
- 1.2 Evaluate the relationship between theoretical perspectives and early years curriculum models



## **Unit 136**                      **Support children’s learning and development in the early years**

**Outcome 2**                      **Be able to lead the implementation of the early years curriculum**

### **Assessment Criteria**

The learner can:

- 2.1      Support the development of procedures and practices used to implement the early years curriculum.
- 2.2      Support practitioners to assess children’s capabilities and readiness to learn.
- 2.3      Support practitioners to use assessments to plan the environment, activities and routines to meet children’s individual needs
- 2.4      Organise resources to enable all children to take part in activities according to their capabilities and readiness.
- 2.5      Support practitioners to be able to adapt provision to meet individual children’s needs
- 2.6      Facilitate the provision of any identified additional support requirements
- 2.7      Explain how to achieve the balance of child initiated play and adult led activities
- 2.8      Facilitate the use of continuous, enhanced and focused activities in an environment that interests and motivates children’s learning and development
- 2.9      Evaluate the procedures and practices used to implement the curriculum for children’s learning and development

## Unit 136

## Support children's learning and development in the early years

### Outcome 3

Be able to promote provision that facilitates communication which supports children's learning and development

#### Assessment Criteria

The learner can:

- 3.1 Analyse the role of responsive communication in promoting children's care, learning and development.
- 3.2 Support practitioners to develop respectful and supportive relationships with children
- 3.3 Support workers to communicate with children in ways that promote learning and development in the early years

## Unit 136

# Support children's learning and development in the early years

## Notes for guidance

### Early years curriculum models

Current models as relevant to UK home Nation.

**Responsive communication** includes the use of

- Active listening
- Reciprocal communication
- Non-verbal communication
- Augmentative communication
- Gestures, rhyme, songs, finger plays, drawings and representation
- Appropriate and accurate use of language

## Unit 137

# Understand children and young people's development

**Level:** 5  
**Credit value:** 6  
**UAN:** F/601/9449

### Unit aim

This unit provides knowledge and understanding of how children and young people from birth to 19 years develop. The unit also explores actions which should be taken when differences in development are identified and the potential effects of transitions on children and young people's development.

### Learning outcomes

There are **five** learning outcomes to this unit. The learner will:

1. Understand the pattern of development that would normally be expected for children and young people from birth-19 yrs
2. Understand the factors that impact on children and young people's development
3. Understand the benefits of early intervention to support the development of children and young people
4. Understand the potential effects of transition on children and young people's development
5. Understand how assessing, monitoring and recording the development of children and young people informs the use of interventions

### Guided learning hours

It is recommended that **30** hours should be allocated for this unit, although patterns of delivery are likely to vary.

### Details of the relationship between the unit and relevant national standards (if appropriate)

CCLD 403 Support programmes for the promotion of children's development;

CCLD 408 Evaluate, assess and support the physical, intellectual, emotional and social development of children.

### Support of the unit by a sector or other appropriate body (if required)

This unit is endorsed by Skills for Care and Development.

### Assessment

This unit will be assessed by:

- candidate portfolio of evidence

## Unit 137

## Understand children and young people's development

### Outcome 1

Understand the pattern of development that would normally be expected for children and young people from birth-19 yrs

#### Assessment Criteria

The learner can:

- 1.1. Explain the sequence and rate of each aspect of development that would normally be expected in children and young people from birth – 19 years
- 1.2. Analyse the difference between sequence of development and rate of development and why the distinction is important
- 1.3. Analyse the reasons why children and young people's development may not follow the pattern normally expected.

## Unit 137

## Understand children and young people's development

### Outcome 2

Understand the factors that impact on children and young people's development

#### Assessment Criteria

The learner can:

- 2.1 Analyse how children and young people's development is influenced by a range of personal factors
- 2.2 Analyse how children and young people's development is influenced by a range of external factors
- 2.3 Explain how theories of development and frameworks to support development influence current practice.

## Unit 137

## Understand children and young people's development

### Outcome 3

Understand the benefits of early intervention to support the development of children and young people

#### Assessment Criteria

The learner can:

- 3.1 Analyse the importance of early identification of development delay
- 3.2 Explain the potential risks of late recognition of development delay
- 3.2 Evaluate how multi agency teams work together to support all aspects of development in children and young people
- 3.3 Explain how play and leisure activities can be used to support all aspects of development of children and young people

## Unit 137

## Understand children and young people's development

### Outcome 4

Understand the potential effects of transition on children and young people's development

#### Assessment Criteria

The learner can:

- 4.1 Explain how different types of transitions can affect children and young people's development
- 4.2 Explain the importance of children and young people having positive relationships through periods of transition
- 4.3 Evaluate the effectiveness of positive relationships on children and young people's development



## Unit 137

## Understand children and young people's development

### Outcome 5

Understand how assessing, monitoring and recording the development of children and young people informs the use of interventions

#### Assessment Criteria

The learner can:

- 5.1 Explain different methods of assessing, recording and monitoring children and young people's development
- 5.2 Explain how and in what circumstances different methods for assessing, recording and monitoring children and young people's development in the work setting.
- 5.4 Explain how different types of interventions can promote positive outcomes for children and young people where development is not following the pattern normally expected.
- 5.5 Evaluate the importance of accurate documentation regarding the development of children and young people

## Unit 137

# Understand children and young people's development

## Notes for guidance

### 1.1 **Aspect of development** including:

- Physical
- Communication
- intellectual / cognitive
- Social, emotional and behavioural
- Moral
- Identity

### 1.3 **Reasons why development is not following expected pattern** e.g.:

- Disability
- Emotional
- Physical
- Environmental
- Cultural
- Social
- Learning needs
- Communication
- Genetic

### 2.1 **Personal factors** including:

- health status
- disability
- sensory impairment
- learning difficulties
- genetic

### 2.2. **External factors** including:

- Poverty and deprivation
- History of abuse and neglect
- Family environment and background
- Behaviour of mother during pregnancy
- Personal choices
- Looked after/ care status
- Education

2.3. **Theories of development** including:

- Cognitive
- Psychoanalytic
- Humanist
- Social Learning
- Operant conditioning
- Behaviourist
- Attachment

2.3 **Frameworks to support development** including:

- Social pedagogy

4.1 **Types of transitions** including:

- emotional, affected by personal experience e.g. bereavement, entering/ leaving care
- physical e.g. moving to a new educational establishment, a new home/locality, from one activity to another, between a range of care givers on a regular basis
- physiological e.g. puberty, long term medical conditions
- intellectual e.g. moving from pre school to primary to post primary

5.1. **Methods of assessing development needs** e.g.:

- Assessment Framework/s
- Observation
- Standard measurements
- Information from parent, carers, children and young people, other professionals and colleagues

5.4. **Different types of interventions** e.g.:

- social worker
- speech and language therapist
- psychologist
- psychiatrist
- youth justice
- physiotherapist
- nurse specialist
- additional learning support
- assistive technology
- health visitors
- counsellor / therapist
- foster carers
- residential social workers

## Unit 139

# Lead practice that supports positive outcomes for child and young person development

**Level:** 5  
**Credit value:** 6  
**UAN:** J/601/9369

### Unit aim

The purpose of this unit is to provide learners with the knowledge, understanding and skills to lead practice that supports positive outcomes for child and young person development.

### Learning outcomes

There are **six** learning outcomes to this unit. The learner will:

1. Understand theoretical approaches to child and young person development
2. Be able to lead and support developmental assessment of children and young people
3. Be able to develop and implement programmes with children or young people requiring developmental support
4. Be able to evaluate programmes for children or young people requiring developmental support
5. Be able to lead and promote support for children experiencing transitions
6. Be able to lead positive behaviour support

### Guided learning hours

It is recommended that **36** hours should be allocated for this unit, although patterns of delivery are likely to vary.

### Details of the relationship between the unit and relevant national standards

This unit is linked to CCLD 403 Support programmes for the promotion of children's development.

### Support of the unit by a sector or other appropriate body

This unit is endorsed by Skills for Care and Development.

### Assessment

This unit will be assessed by:

- candidate portfolio of evidence

**Unit 139**                    **Lead practice that supports positive outcomes for child and young person development**

**Outcome 1**                Understand theoretical approaches to child and young person development

**Assessment Criteria**

The learner can:

- 1.1      Explain different theories and frameworks of child and young person development
- 1.2      Explain the potential impact on service provision of different theories and approaches
- 1.3      Critically analyse the move towards outcomes based services for children and young people.

<b>Unit 139</b>	<b>Lead practice that supports positive outcomes for child and young person development</b>
Outcome 2	Be able to lead and support developmental assessment of children and young people

### **Assessment Criteria**

The learner can:

- 2.1 Support use of different methods of developmental assessment and recording for children and young people
- 2.2 Work in partnership with other professionals in assessing development of children and young people
- 2.3 Develop strategies to encourage child or young person and carers' participation in developmental assessment
- 2.4. Evaluate the effectiveness of strategies to encourage child or young person and carers' participation in developmental assessment

**Unit 139**                    **Lead practice that supports positive outcomes for child and young person development**

**Outcome 3**                Be able to develop and implement programmes with children or young people requiring developmental support

**Assessment Criteria**

The learner can:

- 3.1.    Support use of assessments to develop programmes of support
- 3.2.    Explain circumstances where referrals to other agencies may be required
- 3.3    Explain how referrals to other agencies are managed
- 3.4    Support use of early interventions to promote positive outcomes for children and young people's development
- 3.5    Lead the implementation of a personalised programme of support for children or young people

## **Unit 139**

### **Lead practice that supports positive outcomes for child and young person development**

#### **Outcome 4**

Be able to evaluate programmes for children or young people requiring developmental support

#### **Assessment Criteria**

The learner can:

- 4.1 Review programmes of developmental support
- 4.2 Implement strategies for improvement for programmes of development support



## Unit 139

## Lead practice that supports positive outcomes for child and young person development

### Outcome 5

Be able to lead and promote support for children experiencing transitions

#### Assessment Criteria

The learner can:

- 5.1 Explain how evidence based practice can be used to support children and young people experiencing transitions
- 5.2 Lead the implementation of evidence based practice to support children or young people experiencing transition
- 5.3 Evaluate the implementation of evidence based practice to support children or young people experiencing transitions

## Unit 139

## Lead practice that supports positive outcomes for child and young person development

### Outcome 6

Be able to lead positive behaviour support

#### Assessment Criteria

The learner can:

- 6.1. Support use of evidence based practice with children and young people to encourage positive behaviour
- 6.2. Critically evaluate different approaches to supporting positive behaviour

# Unit 139            Lead practice that supports positive outcomes for child and young person development

## Notes for guidance

### 1.1.    **Theories of development** including:

- Cognitive
- Psychoanalytic
- Humanist
- Social Learning
- Operant conditioning
- Behaviourist
- Attachment

### **Frameworks to support development** including:

- Social pedagogy

### 2.3 and 2.4. **Carers** e.g.

- Families
- Paid carers

### **Positive behaviour support** e.g.

- Least restrictive principle
- Reinforcing positive behaviour
- Modelling/ positive culture
- Looking for reasons for inappropriate behaviour and adapting responses
- Individual behaviour planning
- Phased stages
- Planning interventions to reduce inappropriate behaviour
- Deescalate and diversion
- Containment
- Following management plans
- Boundary setting and negotiation
- Supporting children and young people's reflection on and management of own behaviour
- Anti bullying strategies

## Unit 140

# Develop and implement policies and procedures to support the safeguarding of children and young people

**Level:** 5  
**Credit value:** 6  
**UAN:** A/601/9370

### Unit aim

This unit is designed to prepare learners to develop and implement policies and procedures for safeguarding children and young people.

### Learning outcomes

There are **four** learning outcomes to this unit. The learner will:

1. Understand the impact of current legislation that underpins the safeguarding of children and young people
2. Be able to support the review of policies and procedures for safeguarding children and young people
3. Be able to implement policies and procedures for safeguarding children and young people
4. Be able to lead practice in supporting children and young people's wellbeing and resilience

### Guided learning hours

It is recommended that **26** hours should be allocated for this unit, although patterns of delivery are likely to vary.

### Details of the relationship between the unit and relevant national standards

This unit is linked to CCLD 402 Support policies, procedures and practice to safeguard children and ensure their inclusion and well-being.

### Support of the unit by a sector or other appropriate body

This unit is endorsed by Skills for Care and Development.

### Assessment

This unit will be assessed by:

- candidate portfolio of evidence

<b>Unit 140</b>	<b>Develop and implement policies and procedures to support the safeguarding of children and young people</b>
<b>Outcome 1</b>	Understand the impact of current legislation that underpins the safeguarding of children and young people

#### **Assessment Criteria**

The learner can:

- 1.1 Outline the current legislation that underpins the safeguarding of children and young people within own UK Home Nation
- 1.2 Evaluate how national and local guidelines, policies and procedures for safeguarding affect day to day work with children and young people
- 1.3 Explain how the processes used by own work setting comply with legislation that covers data protection, information handling and sharing.

<b>Unit 140</b>	<b>Develop and implement policies and procedures to support the safeguarding of children and young people</b>
Outcome 2	Be able to support the review of policies and procedures for safeguarding children and young people

#### **Assessment Criteria**

The learner can:

- 2.1 Investigate why inquiries and serious case reviews are required and how sharing of findings affects practice
- 2.2 Identify the policies and procedures required in the work setting for safeguarding children and young people
- 2.3 Develop the process for reviewing the process for safeguarding policies and procedures
- 2.4 Evaluate the impact of a child/young person centred approach to safeguarding on policies and procedures
- 2.5 Liaise with different organisations as part of the development or review process of policies and procedures for safeguarding children and young people.

**Unit 140**            **Develop and implement policies and procedures to support the safeguarding of children and young people**

**Outcome 3**        Be able to implement policies and procedures for safeguarding children and young people

**Assessment Criteria**

The learner can:

- 3.1     Support the implementation of policies and procedures for safeguarding children and young people
- 3.2     Mentor and support other practitioners to develop the skills to safeguard children and young people.

**Unit 140**      **Develop and implement policies and procedures to support the safeguarding of children and young people**

**Outcome 4**      Be able to lead practice in supporting children and young people's wellbeing and resilience

**Assessment Criteria**

The learner can:

- 4.1      Justify how promoting well being and resilience supports the safeguarding of children and young people
- 4.2      Review how children or young people's resilience and well being are supported in own work setting
- 4.3      Support others to understand the importance of well being and resilience in the context of safeguarding.



# Unit 140      **Develop and implement policies and procedures to support the safeguarding of children and young people**

## Notes for guidance

### 1.2      **Day to day work;** e.g.:

- Childcare practice
- Child protection
- Risk assessment
- Ensuring the voice of the child or young person is heard (e.g. providing advocacy services)
- Supporting children and young people and others who may be expressing concerns
- Working practices that protect practitioners and children/ young people

### 2.2.      **Policies and procedures required for safeguarding** e.g.

- Listening to children and young people
- Sharing concerns and recording/ reporting incidents
- Dealing with allegations
- Duty of care
- Whistleblowing
- Propriety and behaviour
- Physical contact/ Intimate personal care
- Off site visits
- Photography and video
- Timely and accurate information sharing
- Partnership working

### 2.5.      **Different Organisations** e.g.

- Social services
- NSPCC
- Health visiting
- GP
- Probation
- Police
- School
- Psychology service

## Unit 141

# Professional practice in children's care, learning and development

**Level:** 5  
**Credit value:** 6  
**UAN:** R/602/3456

### Unit aim

The purpose of this unit is to assess the learner's knowledge, understanding and skills required in the development of professional practice in children's care, learning and development.

### Learning outcomes

There are **five** learning outcomes to this unit. The learner will:

1. Understand the values, principles and statutory frameworks that underpin service provision in children's care, learning and development
2. Be able to implement values, principles and statutory frameworks that underpin service provision in children's care, learning and development
3. Be able to implement policies and procedures for sharing information
4. Be able to engage others in reflective practice
5. Be able to evaluate own professional practice in children's care, learning and development

### Guided learning hours

It is recommended that **42** hours should be allocated for this unit, although patterns of delivery are likely to vary.

### Support of the unit by a sector or other appropriate body (if required)

This unit is endorsed by Skills for Care and Development.

### Assessment

This unit will be assessed by:

- candidate portfolio of evidence

**Unit 141 Professional practice in children’s care, learning and development**

**Outcome 1** Understand the values, principles and statutory frameworks that underpin service provision in children’s care, learning and development

**Assessment Criteria**

The learner can:

- 1.1 Analyse how values, principles and statutory frameworks underpin service provision in children’s care, learning and development in UK home nation.

**Unit 141**                      **Professional practice in children’s care, learning and development**

Outcome 2                      Be able to implement values, principles and statutory frameworks that underpin service provision in children’s care, learning and development

**Assessment Criteria**

The learner can:

- 2.1      Implement in own setting, values and principles that underpin service provision.
- 2.2      Implement in own setting, statutory frameworks that underpin service provision.
- 2.3      Support others to implement values and principles that underpin service provision.

**Unit 141**                      **Professional practice in children’s care, learning and development**

Outcome 3                      Be able to implement policies and procedures for sharing information

**Assessment Criteria**

The learner can:

- 3.1       Explain how policies and procedures for sharing information are developed
- 3.2       Evaluate the effectiveness of policies and procedures for sharing information
- 3.3       Make recommendations for changes to policies and procedures for sharing information.

## **Unit 141**            **Professional practice in children’s care, learning and development**

**Outcome 4**            **Be able to engage others in reflective practice**

### **Assessment Criteria**

The learner can:

- 4.1     Analyse the use of models of reflective practice in own setting
- 4.2     Model the use of:
  - Reflection on practice
  - Reflection in practice
- 4.3     Contribute to a culture that nurtures reflective practice
- 4.4     Support others to engage in reflective practice.

**Unit 141**      **Professional practice in children’s care, learning and development**

Outcome 5      Be able to evaluate own professional practice in children’s care, learning and development

**Assessment Criteria**

The learner can:

5.1      Evaluate how own professional practice has influenced outcomes for children.

# Unit 141 Professional practice in children's care, learning and development

## Notes for guidance

**Others** may include:

- Workers / Practitioners
- Colleagues
- Carers
- Volunteers
- Students

**Reflective practice** includes:

- Reflection on practice
- Reflection in practice



## Unit 142

# Develop health and safety and risk management policies, procedures and practices in health and social care or children and young people's settings

**Level:** 5  
**Credit value:** 5  
**UAN:** K/602/3172

### Unit aim

The purpose of this unit is to assess the learner's knowledge, understanding and skills required for Health and Safety and Risk Management, including the development of policies, procedures and practices in health and social care or children and young people's settings.

### Learning outcomes

There are **five** learning outcomes to this unit. The learner will:

1. Understand the current legislative framework and organisational health, safety and risk management policies, procedures and practices that are relevant to health, and social care or children and young people's settings
2. Be able to implement and monitor compliance with health, safety and risk management requirements in health and social care or children and young people's settings
3. Be able to lead the implementation of policies, procedures and practices to manage risk to individuals and others in health and social care or children and young people's settings
4. Be able to promote a culture where needs and risks are balanced with health and safety practice in health and social care or children and young people's settings
5. Be able to improve health, safety and risk management policies, procedures and practices in health and social care or children and young people's settings

### Guided learning hours

It is recommended that **33** hours should be allocated for this unit, although patterns of delivery are likely to vary.

### Details of the relationship between the unit and relevant national standards

This unit is linked to LMCS C1, HSC 42, MSC E5, E6, E7, CCLD 428.

### Support of the unit by a sector or other appropriate body (if required)

This unit is endorsed by Skills for Care and Development.

### Assessment

This unit will be assessed by:

- candidate portfolio of evidence

<b>Unit 142</b>	<b>Develop health and safety and risk management policies, procedures and practices in health and social care or children and young people’s settings</b>
Outcome 1	Understand the current legislative framework and organisational health, safety and risk management policies, procedures and practices that are relevant to health, and social care or children and young people’s settings

### **Assessment Criteria**

The learner can:

- 1.1 Explain the legislative framework for health, safety and risk management in the work setting
- 1.2 Analyse how policies, procedures and practices in own setting meet health, safety and risk management requirements.

<b>Unit 142</b>	<b>Develop health and safety and risk management policies, procedures and practices in health and social care or children and young people’s settings</b>
Outcome 2	Be able to implement and monitor compliance with health, safety and risk management requirements in health and social care or children and young people’s settings

**Assessment Criteria**

The learner can:

- 2.1. Demonstrate compliance with health, safety and risk management procedures
- 2.2. Support others to comply with legislative and organisational health, safety and risk management policies, procedures and practices relevant to their work.
- 2.3 Explain the actions to take when health, safety and risk management, procedures and practices are not being complied with.
- 2.4 Complete records and reports on health, safety and risk management issues according to legislative and organisational requirements.

<b>Unit 142</b>	<b>Develop health and safety and risk management policies, procedures and practices in health and social care or children and young people’s settings</b>
Outcome 3	Be able to lead the implementation of policies, procedures and practices to manage risk to individuals and others in health and social care or children and young people’s settings

#### **Assessment Criteria**

The learner can:

- 3.1 Contribute to development of policies, procedures and practices to identify, assess and manage risk to individuals and others
- 3.2 Work with individuals and others to assess potential risks and hazards
- 3.3 Work with individuals and others to manage potential risks and hazards.

<b>Unit 142</b>	<b>Develop health and safety and risk management policies, procedures and practices in health and social care or children and young people’s settings</b>
Outcome 4	Be able to promote a culture where needs and risks are balanced with health and safety practice in health and social care or children and young people’s settings

**Assessment Criteria**

The learner can:

- 4.1 Work with individuals to balance the management of risk with individual rights and the views of others
- 4.2 Work with individuals and others to develop a balanced approach to risk management that takes into account the benefits for individuals of risk taking
- 4.3 Evaluate own practice in promoting a balanced approach to risk management
- 4.4 Analyse how helping others to understand the balance between risk and rights improves practice.

<b>Unit 142</b>	<b>Develop health and safety and risk management policies, procedures and practices in health and social care or children and young people’s settings</b>
Outcome 5	Be able to improve health, safety and risk management policies, procedures and practices in health and social care or children and young people’s settings

### **Assessment Criteria**

The learner can:

- 5.1 Obtain feedback on health, safety and risk management policies, procedures and practices from individuals and others
- 5.2 Evaluate the health, safety and risk management policies, procedures and practices within the work setting.
- 5.3 Identify areas of policies, procedures and practices that need improvement to ensure safety and protection in the work setting.
- 5.4 Recommend changes to policies, procedures and practices that ensure safety and protection in the work setting.

## Unit 142

# Develop health and safety and risk management policies, procedures and practices in health and social care or children and young people's settings

## Notes for guidance

**Others** may include:

- Self
- Workers / Practitioners
- Carers
- Significant others
- Visitors to the work setting
- Inspectors / Regulators

An **Individual** is someone accessing care or support.

## Unit 143

# Work in partnership in health and social care or children and young people's settings

**Level:** 4  
**Credit value:** 4  
**UAN:** A/602/3189

### Unit aim

The purpose of this unit is to assess the learner's knowledge, understanding and skills required to implement and promote effective partnership working.

### Learning outcomes

There are **four** learning outcomes to this unit. The learner will:

1. Understand partnership working
2. Be able to establish and maintain working relationships with colleagues
3. Be able to establish and maintain working relationships with other professionals
4. Be able to work in partnership with others

### Guided learning hours

It is recommended that **26** hours should be allocated for this unit, although patterns of delivery are likely to vary.

### Details of the relationship between the unit and relevant national standards

This unit is linked to the LMCS B1, HSC 41, CCLD 405, 406.

### Support of the unit by a sector or other appropriate body

This unit is endorsed by Skills for Care and Development.

### Assessment

This unit will be assessed by:

- candidate portfolio of evidence



## Unit 143

# Work in partnership in health and social care or children and young people's settings

### Outcome 1

## Understand partnership working

#### Assessment Criteria

##### The learner can:

- 1.1 Identify the features of effective partnership working
- 1.2 Explain the importance of partnership working with
  - Colleagues
  - Other professionals
  - Others
- 1.3. Analyse how partnership working delivers better outcomes
- 1.4. Explain how to overcome barriers to partnership working.

## **Unit 143**

# **Work in partnership in health and social care or children and young people's settings**

## **Outcome 2**

Be able to establish and maintain working relationships with colleagues

### **Assessment Criteria**

The learner can:

- 2.1 Explain own role and responsibilities in working with colleagues
- 2.2 Develop and agree common objectives when working with colleagues
- 2.3 Evaluate own working relationship with colleagues
- 2.4 Deal constructively with any conflict that may arise with colleagues.

## Unit 143

## Work in partnership in health and social care or children and young people's settings

### Outcome 3

Be able to establish and maintain working relationships with other professionals

#### Assessment Criteria

The learner can:

- 3.1 Explain own role and responsibilities in working with other professionals
- 3.2 Develop procedures for effective working relationships with other professionals
- 3.3 Agree common objectives when working with other professionals within the boundaries of own role and responsibilities
- 3.4 Evaluate procedures for working with other professionals
- 3.5 Deal constructively with any conflict that may arise with other professionals.

## Unit 143

# Work in partnership in health and social care or children and young people's settings

## Outcome 4

Be able to work in partnership with others

### Assessment Criteria

The learner can:

- 4.1 Analyse the importance of working in partnership with others
- 4.2 Develop procedures for effective working relationships with others
- 4.3 Agree common objectives when working with others within the boundaries of own role and responsibilities
- 4.4 Evaluate procedures for working with others
- 4.5 Deal constructively with any conflict that may arise with others.

## Unit 143

# Work in partnership in health and social care or children and young people's settings

## Notes for guidance

**Other professionals** may include:

- Workers from other agencies or organisations
- Advocates
- Independent visitors

**Others** may include:

- Individuals
- Children and young people
- Families
- Carers
- Friends of the individual
- Advocates

## Unit 144

# Use and develop systems that promote communication

**Level:** 5  
**Credit value:** 3  
**UAN:** F/602/2335

### Unit aim

The purpose of this unit is to assess the learner's knowledge, understanding and skills required to develop communication systems for meeting individual outcomes and promoting partnership working. The unit explores the challenges and barriers to communication and the importance of effective management of information.

### Learning outcomes

There are **four** learning outcomes to this unit. The learner will:

1. Be able to address the range of communication requirements in own role
2. Be able to improve communication systems and practices that support positive outcomes for individuals
3. Be able to improve communication systems to support partnership working
4. Be able to use systems for effective information management

### Guided learning hours

It is recommended that **24** hours should be allocated for this unit, although patterns of delivery are likely to vary.

### Details of the relationship between the unit and relevant national standards

This unit is linked to LMCS E1, HSC 41.

### Support of the unit by a sector or other appropriate body

This unit is endorsed by Skills for Care and Development.

### Assessment

This unit will be assessed by:

- candidate portfolio of evidence

## **Unit 144**

## **Use and develop systems that promote communication**

### **Outcome 1**

Be able to address the range of communication requirements in own role

#### **Assessment Criteria**

The learner can:

- 1.1 Review the range of groups and individuals whose communication needs must be addressed in own job role
- 1.2 Explain how to support effective communication within own job role
- 1.3 Analyse the barriers and challenges to communication within own job role
- 1.4 Implement a strategy to overcome communication barriers
- 1.5 Use different means of communication to meet different needs.

## **Unit 144**

## **Use and develop systems that promote communication**

### **Outcome 2**

Be able to improve communication systems and practices that support positive outcomes for individuals

#### **Assessment Criteria**

The learner can:

- 2.1 Monitor the effectiveness of communication systems and practices
- 2.2 Evaluate the effectiveness of existing communication systems and practices.
- 2.3 Propose improvements to communication systems and practices to address any shortcomings
- 2.4 Lead the implementation of revised communication systems and practices.



## **Unit 144**

## **Use and develop systems that promote communication**

### **Outcome 3**

Be able to improve communication systems to support partnership working

### **Assessment Criteria**

The learner can:

- 3.1 Use communication systems to promote partnership working
- 3.2 Compare the effectiveness of different communications systems for partnership working
- 3.3 Propose improvements to communication systems for partnership working.

## **Unit 144**

## **Use and develop systems that promote communication**

### **Outcome 4**

Be able to use systems for effective information management

#### **Assessment Criteria**

The learner can:

- 4.1 Explain legal and ethical tensions between maintaining confidentiality and sharing information
- 4.2 Analyse the essential features of information sharing agreements within and between organisations
- 4.3 Demonstrate use of information management systems that meet legal and ethical requirements.

## Unit 144

# Use and develop systems that promote communication

## Notes for guidance

**Means of communication** may include:

- Verbal
- Non-verbal
- Sign
- Pictorial
- Written
- Electronic
- Assisted
- Personal
- Organisational
- Formal
- Informal
- Public (information/promotional)

### **Partnership Working:**

Working effectively together with people, professionals, agencies and organisations to enhance the well being of people and support positive and improved outcomes.

**Level:** 4  
**Credit value:** 4  
**UAN:** L/602/2578

**Unit aim**

The purpose of this unit is to assess the learner's knowledge, understanding and skills required to promote the professional duty to maintain the currency of knowledge and skills and the need to continually reflect on and improve practice.

**Learning outcomes**

There are **four** learning outcomes to this unit. The learner will:

1. Understand principles of professional development
2. Be able to prioritise goals and targets for own professional development
3. Be able to prepare a professional development plan
4. Be able to improve performance through reflective practice

**Guided learning hours**

It is recommended that **33** hours should be allocated for this unit, although patterns of delivery are likely to vary.

**Details of the relationship between the unit and relevant national standards**

This unit is linked to the HSC 43 LMCS A1 D3 CCLD 429 LDSS/GCU6.

**Support of the unit by a sector or other appropriate body**

This unit is endorsed by Skills for Care and Development.

**Assessment**

This unit will be assessed by:

- candidate portfolio of evidence

## Unit 145

## Promote professional development

### Outcome 1

### Understand principles of professional development

#### Assessment Criteria

The learner can:

- 1.1 Explain the importance of continually improving knowledge and practice
- 1.2 Analyse potential barriers to professional development
- 1.3 Compare the use of different sources and systems of support for professional development
- 1.4 Explain factors to consider when selecting opportunities and activities for keeping knowledge and practice up to date.

## **Unit 145**

## **Promote professional development**

### **Outcome 2**

Be able to prioritise goals and targets for own professional development

#### **Assessment Criteria**

The learner can:

- 2.1 Evaluate own knowledge and performance against standards and benchmarks
- 2.2 Prioritise development goals and targets to meet expected standards.

## Unit 145

## Promote professional development

### Outcome 3

Be able to prepare a professional development plan

#### Assessment Criteria

The learner can:

- 3.1 Select learning opportunities to meet development objectives and reflect personal learning style
- 3.2 Produce a plan for own professional development, using an appropriate source of support
- 3.3 Establish a process to evaluate the effectiveness of the plan.

## Unit 145

## Promote professional development

### Outcome 4

Be able to improve performance through reflective practice

#### Assessment Criteria

The learner can:

- 4.1 Compare models of reflective practice
- 4.2 Explain the importance of reflective practice to improve performance
- 4.3 Use reflective practice and feedback from others to improve performance
- 4.4 Evaluate how practice has been improved through:
  - reflection on best practice
  - reflection on failures and mistakes.



# Unit 145 Promote professional development

## Notes for guidance

**Sources and systems of support** may include:

- Formal support
- Informal support
- Supervision
- Appraisal
- Mentoring
- Within the organisation
- Beyond the organisation

**Standards and benchmarks** may include:

- Codes of practice
- Regulations
- Minimum / essential standards
- National occupational standards

**Level:** 5  
**Credit value:** 4  
**UAN:** Y/602/3183

### Unit aim

The purpose of this unit is to assess the learner's knowledge, understanding and skills required a whole systems approach to equality, diversity and inclusion. The unit explores models of practice and requires demonstration of skills and understanding of systems and processes.

### Learning outcomes

There are **four** learning outcomes to this unit. The learner will:

1. Understand diversity, equality and inclusion in own area of responsibility
2. Be able to champion diversity, equality and inclusion
3. Understand how to develop systems and processes that promote diversity, equality and inclusion
4. Be able to manage the risks presented when balancing individual rights and professional duty of care

### Guided learning hours

It is recommended that **34** hours should be allocated for this unit, although patterns of delivery are likely to vary.

### Details of the relationship between the unit and relevant national standards

This unit is linked to LMCS B1 HSC 45 LDSS/GCU 5 LDSS 408.

### Support of the unit by a sector or other appropriate body

This unit is endorsed by Skills for Care and Development.

### Assessment

This unit will be assessed by:

- candidate portfolio of evidence

## Unit 146

## Champion equality, diversity and inclusion

### Outcome 1

Understand diversity, equality and inclusion in own area of responsibility

#### Assessment Criteria

The learner can:

- 1.1 Explain models of practice that underpin equality, diversity and inclusion in own area of responsibility
- 1.2 Analyse the potential effects of barriers to equality and inclusion in own area of responsibility
- 1.3 Analyse the impact of legislation and policy initiatives on the promotion of equality, diversity and inclusion in own area of responsibility.

## Unit 146

## Champion equality, diversity and inclusion

### Outcome 2

### Be able to champion diversity, equality and inclusion

#### Assessment Criteria

The learner can:

- 2.1 Promote equality, diversity and inclusion in policy and practice
- 2.2 Challenge discrimination and exclusion in policy and practice
- 2.3 Provide others with information about:
  - the effects of discrimination
  - the impact of inclusion
  - the value of diversity
- 2.4 Support others to challenge discrimination and exclusion.

## Unit 146

## Champion equality, diversity and inclusion

### Outcome 3

Understand how to develop systems and processes that promote diversity, equality and inclusion

#### Assessment Criteria

The learner can:

- 3.1 Analyse how systems and processes can promote equality and inclusion or reinforce discrimination and exclusion
- 3.2 Evaluate the effectiveness of systems and processes in promoting equality, diversity and inclusion in own area of responsibility
- 3.3 Propose improvements to address gaps or shortfalls in systems and processes.

## Unit 146

## Champion equality, diversity and inclusion

### Outcome 4

Be able to manage the risks presented when balancing individual rights and professional duty of care

#### Assessment Criteria

The learner can:

- 4.1 Describe ethical dilemmas that may arise in own area of responsibility when balancing individual rights and duty of care
- 4.2 Explain the principle of informed choice
- 4.3 Explain how issues of individual capacity may affect informed choice
- 4.4 Propose a strategy to manage risks when balancing individual rights and duty of care in own area of responsibility.

## Appendix 1 Relationships to other qualifications

### Links to other qualifications and frameworks

City & Guilds has identified the connections to other qualifications. This mapping is provided as guidance and suggests areas of overlap and commonality between the qualifications. It does not imply that learners completing units in one qualification are automatically covering all of the content of the qualifications listed in the mapping.

Centres are responsible for checking the different requirements of all qualifications they are delivering and ensuring that learners meet requirements of all units/qualifications. For example, units within a qualification may be similar in content to units in the NQF qualification which the candidate may have already undertaken and this may present opportunities for APL/RPL.

This qualification has connections to the:

- City & Guilds Level 3 Diploma for the Children and Young People’s Workforce
- City & Guilds Level 3 Certificate in Working with Parents
- City & Guilds Level 2/3 Diploma for Children’s Care, Learning and Development (Northern Ireland and Wales)
- City & Guilds in Level 2/3 Award/Certificate in Supporting Teaching and Learning in Schools

City & Guilds unit no.	Unit title	SSC ref no.	Unit linked to:
K/602/3463	Support children’s care, learning and development in the early years	MU 5.1	CCLD 201 GEN 22 HSC 21
F/601/9449	Understand children and young person’s development	MU 5.2	CCLD 204 GEN 12 GEN 13 HSC 23
J/601/9369	Lead practice that support positive outcomes for child and young person development	MU 5.3	CCLD 203 GEN 12 GCU 5 HSC 24 and HSC 234
A/601/9370	Develop and implement policies and procedures to support the safeguarding of children and young people	MU 5.4	STL2 Support children’s development (CCLD 203) SWiS 2.1 Explore and respond to the needs of pupils Introductory training materials: Role and context Understanding how children learn

City & Guilds unit no.	Unit title	SSC ref no.	Unit linked to:
R/602/3456	Professional practice in children's care learning and development	MU 5,6	CCLD 203
K/602/3172	Develop health and safety and risk management policies, procedures and practices in health and social care or children and young people's settings	M1	STL3 Help to keep children safe (CCLD202) SWiS 2.1 Explore and respond to the needs of pupils Introductory training materials: Role and context ICT
A/602/3189	Working in partnership in health and social care or children and young people's settings	M2C	CCLD202
F/602/2335	Use and develop systems that promote communication	SHC 51	STL3 Help to keep children safe (CCLD202) STL19 Promote positive behaviour Introductory training materials: Promoting positive behaviour
L/602/2578	Promote professional development	SHC 52	CCLD205
Y/602/3183	Champion equality, diversity and inclusion	SHC 53	None
H/602/3171	Lead and manage a team within a health and social care or children and young people's setting team	LM1c	SkillsActive playwork unit 9 Support relationships in the play environment STL4 Contribute to positive relationships (CCLD 201) Introductory training materials: Promoting positive behaviour
M/602/3187	Develop professional supervision practice in health and social care or children and young people's settings	LM2c	Early Years Development Childcare
Y/600/9588	Develop and evaluate operational plans for own area of responsibility	B1	Early Years Development Childcare
K/600/9711	Manage physical resources	E8	CCLD 209 CCLD 321
J/602/2336	Developing procedures and practice to respond to concerns and complaints	O1	None
R/602/2338	Recruitment and selection within health and social care or children and young people's settings	O16	None



City & Guilds unit no.	Unit title	SSC ref no.	Unit linked to:
Y/602/2339	Facilitate the development of effective group practice in health and social care and children or young people's work settings	O20c	CCLD 201 CCLD 203 CCLD 205 CCLD 208
L/602/2547	Facilitate coaching and mentoring in health, social care and children and young people's settings	O30c	CCLD 203 CCLD 205 CCLD 208
T/602/2574	Manage induction in health, social care and children and young people's work settings	O35	CCLD 303 HSC 36 CWDC Training, Support and Development Standards for Foster Care. Standard 5: Understand the development of children and young people
F/602/2612	Facilitate change in health and social care or children and young people's settings	O40	CCLD 303 LDSS 10 HSC 36 CWDC Training, Support and Development Standards for Foster Care, Standard 5: Understand the development of children and young people UK Codes of Practice for Social Care Workers
L/602/2743	Manage inter-professional teams in a health and social care of children and young people's settings	O41	CLD 305 LDSS NOS Unit 1 HSC 34 CWDC Training, support and development standards for Foster care. Standard 6: Safeguard children and young people UK Codes of Practice for Social Care Workers
T/602/2753	Manage finance within own area of responsibility in health and social care or children and young people's settings	O42	CCLD 302 HSC 32 LDSS Unit 2 CWDC Training, support and development standards for Foster care Standard 3: Understand health and safety, and healthy care UK Codes of Practice for Social Care Workers.

City & Guilds unit no.	Unit title	SSC ref no.	Unit linked to:
R/602/2758	Manage quality in health and social care or children and young people's settings	O43	CCLD 301 HSC 31 CWDC Training, Support and Development Standards for Foster Carers. Standard 4: Know how to communicate effectively UK Codes of Practice for Social Care Workers
J/602/3065	Leading provision for babies and young children	OP 5.11	CCLD 301 CCLD 431 CCLD 323 HSC 31 CWDC Training, Support and Development Standards for Foster Care, Standard 4: Know how to communicate effectively UK Codes of Practice for Social Care Workers.
K/602/3074	Develop provision for family support	OP 5.12	CCLD 308 HSC 38 HSC 310 UK Codes of Practice for Social Care Workers
M/602/2380	Lead support for disabled children and their carers	OP 5.13	HSC NOS Unit 38 c Professional Practice in residential child care Standard: 4.5 Training Support and Development Standards for Foster Care Standard 5.4
F/602/2383	Support others to promote children's communication in an early years setting	OP 5.15	DCSF Narrowing the Gap Guidance 2008
A/602/2138	Support others to promote children's mathematical development and problem solving skills in an early years setting	OP5.16	Speech, language and communication framework Enhanced: Strand D.
A/602/2141	Support others to promote children's knowledge and understanding of the world in an early years setting	OP5.17	CCLD 203 HSC 24 GCU 2.
L/602/2435	Support others to promote children's physical development in an early years setting	OP 5.18	
A/602/2415	Develop the environment for children and young people	OP 5.21	

City & Guilds unit no.	Unit title	SSC ref no.	Unit linked to:
J/602/3499	Undertake a research project within services for health and social care or children or young people	OP 5.25	
A/601/0135	Promote creativity and creative learning in young children	CYPOP 7	
H/601/5250	Support the use of assistive technology	SS 5.3	
K/601/5251	Explore models of disability	SS 5.4	
K/602/3463	Support children's care, learning and development in the early years	MU 5.1	CCLD 201 GEN 22 HSC 21
F/601/9449	Understand children and young person's development	MU 5.2	CCLD 204 GEN 12 GEN 13 HSC 23
J/601/9369	Lead practice that support positive outcomes for child and young person development	MU 5.3	CCLD 203 GEN 12 GCU 5 HSC 24 and HSC 234
A/601/9370	Develop and implement policies and procedures to support the safeguarding of children and young people	MU 5.4	STL2 Support children's development (CCLD 203) SWiS 2.1 Explore and respond to the needs of pupils Introductory training materials: Role and context Understanding how children learn
R/602/3456	Professional practice in children's care learning and development	MU 5.6	CCLD 203
K/602/3172	Develop health and safety and risk management policies, procedures and practices in health and social care or children and young people's settings	M1	STL3 Help to keep children safe (CCLD202) SWiS 2.1 Explore and respond to the needs of pupils Introductory training materials: Role and context ICT
A/602/3189	Working in partnership in health and social care or children and young people's settings	M2C	CCLD202

City & Guilds unit no.	Unit title	SSC ref no.	Unit linked to:
F/602/2335	Use and develop systems that promote communication	SHC 51	STL3 Help to keep children safe (CCLD202) STL19 Promote positive behaviour Introductory training materials: Promoting positive behaviour
L/602/2578	Promote professional development	SHC 52	CCLD205
Y/602/3183	Champion equality, diversity and inclusion	SHC 53	None
H/602/3171	Lead and manage a team within a health and social care or children and young people's setting team	LM1c	SkillsActive playwork unit 9 Support relationships in the play environment STL4 Contribute to positive relationships (CCLD 201) Introductory training materials: Promoting positive behaviour
M/602/3187	Develop professional supervision practice in health and social care or children and young people's settings	LM2c	Early Years Development Childcare
Y/600/9588	Develop and evaluate operational plans for own area of responsibility	B1	Early Years Development Childcare

### Literacy, language, numeracy and ICT skills development

This qualification includes opportunities to develop and practice many of the skills required for success in the following qualifications:

Essential Skills (Wales) – see:

<http://wales.gov.uk/topics/educationandskills/learningproviders/essentialskillswales>

and Essential Skills (Northern Ireland) – see:

[http://www.rewardinglearning.org.uk/qualifications/essential\\_skills](http://www.rewardinglearning.org.uk/qualifications/essential_skills)

## Appendix 2 Sources of general information

The following documents contain essential information for centres delivering City & Guilds qualifications. They should be referred to in conjunction with this handbook. To download the documents and to find other useful documents, go to the **Centres and Training Providers homepage** on [www.cityandguilds.com](http://www.cityandguilds.com).

**Providing City & Guilds qualifications – a guide to centre and qualification approval** contains detailed information about the processes which must be followed and requirements which must be met for a centre to achieve 'approved centre' status, or to offer a particular qualification. Specifically, the document includes sections on:

- The centre and qualification approval process and forms
- Assessment, verification and examination roles at the centre
- Registration and certification of learners
- Non-compliance
- Complaints and appeals
- Equal opportunities
- Data protection
- Frequently asked questions.

**Ensuring quality** contains updates and good practice exemplars for City & Guilds assessment and policy issues. Specifically, the document contains information on:

- Management systems
- Maintaining records
- Assessment
- Internal verification and quality assurance
- External verification.

**Access to Assessment & Qualifications** provides full details of the arrangements that may be made to facilitate access to assessments and qualifications for learners who are eligible for adjustments in assessment.

The **centre homepage** section of the City & Guilds website also contains useful information such on such things as:

- **Walled Garden**  
Find out how to register and certificate learners on line
- **Events**  
Contains dates and information on the latest Centre events
- **Online assessment**  
Contains information on how to register for GOLA assessments.

**City & Guilds**  
Skills for a brighter future



[www.cityandguilds.com](http://www.cityandguilds.com)

## Useful contacts

### UK learners

General qualification information

T: +44 (0)844 543 0033

E: [learnersupport@cityandguilds.com](mailto:learnersupport@cityandguilds.com)

### International learners

General qualification information

T: +44 (0)844 543 0033

F: +44 (0)20 7294 2413

E: [intcg@cityandguilds.com](mailto:intcg@cityandguilds.com)

### Centres

Exam entries, Registrations/enrolment, Certificates, Invoices, Missing or late exam materials, Nominal roll reports, Results

T: +44 (0)844 543 0000

F: +44 (0)20 7294 2413

E: [centresupport@cityandguilds.com](mailto:centresupport@cityandguilds.com)

### Single subject qualifications

Exam entries, Results, Certification, Missing or late exam materials, Incorrect exam papers, Forms request (BB, results entry), Exam date and time change

T: +44 (0)844 543 0000

F: +44 (0)20 7294 2413

F: +44 (0)20 7294 2404 (BB forms)

E: [singlesubjects@cityandguilds.com](mailto:singlesubjects@cityandguilds.com)

### International awards

Results, Entries, Enrolments, Invoices, Missing or late exam materials, Nominal roll reports

T: +44 (0)844 543 0000

F: +44 (0)20 7294 2413

E: [intops@cityandguilds.com](mailto:intops@cityandguilds.com)

### Walled Garden

Re-issue of password or username, Technical problems, Entries, Results, GOLLA, Navigation, User/menu option, Problems

T: +44 (0)844 543 0000

F: +44 (0)20 7294 2413

E: [walledgarden@cityandguilds.com](mailto:walledgarden@cityandguilds.com)

### Employer

Employer solutions, Mapping, Accreditation, Development Skills, Consultancy

T: +44 (0)121 503 8993

E: [business\\_unit@cityandguilds.com](mailto:business_unit@cityandguilds.com)

### Publications

Logbooks, Centre documents, Forms, Free literature

T: +44 (0)844 543 0000

F: +44 (0)20 7294 2413

If you have a complaint, or any suggestions for improvement about any of the services that City & Guilds provides, email: [feedbackandcomplaints@cityandguilds.com](mailto:feedbackandcomplaints@cityandguilds.com)

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**1 Giltspur Street**  
**London**  
**EC1A 9DD**  
**T +44 (0)844 543 0000**  
**F +44 (0)20 7294 2413**  
**[www.cityandguilds.com](http://www.cityandguilds.com)**

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