

9628-07 Level 3 Award in Mobile and Operating Systems (for the Level 3 Infrastructure Technician Apprenticeship)

9628-307 Mobile and Operating Systems

Sample question paper answer sheet

Pass mark: 21/30 (70%)

Question	Answer Key	Test specification reference
1	B	1.1 Describe the overall features of servers and scenarios in which they are used.
2	B	1.1 Describe the overall features of desktop and mobile platforms and scenarios in which they are used.
3	C	1.1 Describe the overall features of virtualised platforms, and scenarios in which they are used.
4	B	1.2 Describe the basic elements of hardware components or firmware.
5	D	1.2 Describe the basic elements of software or Operating Systems.
6	C	1.2 Describe the basic elements of applications.
7	D	1.2 Describe health and safety considerations for working with computing devices.
8	A	1.3 Describe the process and considerations for end-to-end testing.
9	B	1.3 Describe the process and considerations for end-to-end testing.
10	D	1.3 Describe the process and considerations for end-to-end testing.
11	A	1.4 Describe the use of built-in system utilities.
12	C	1.4 Describe the use of built-in system utilities.
13	B	1.4 Describe the use of built-in system applications.
14	B	1.5 Describe the security principles related to password and account security.
15	D	1.5 Describe the security principles related to users and groups or permissions and rights.
16	B	1.5 Describe the security principles related to encryption.
17	A	1.5 Describe the purpose of policy enforcement and auditing.
18	B	1.5 Describe anti-malware tools used for ensuring the security of platforms and Operating Systems.
19	D	1.5 Describe security tools used for ensuring the security of platforms and Operating Systems.

20	A	2.1 Describe the set-up of a network when using mobile technology.
21	D	2.1 Describe the set-up of a network when using mobile technology.
22	D	2.1 Describe encryption technology standards (e.g. WPA2, WEP) when using mobile technology.
23	A	2.1 Describe VPN when using mobile technology.
24	D	2.2 Describe considerations for authentication when delivering remote support.
25	B	2.2 Describe considerations for authorisation when delivering remote support.
26	C	2.2 Describe considerations for carrying out a remote wipe when delivering remote support.
27	D	2.2 Describe considerations for the use of remote desktop when delivering remote support.
28	D	2.2 Describe considerations for BYOD management when delivering remote support.
29	D	2.3 Describe the key elements of policies for remote management.
30	C	2.3 Describe the key elements of policies for remote management.