



3625-520 JUNE 2019

Level 2 Technical Certificate in Healthcare, Care and Childcare

Level 2 Health, Care and Childcare – Theory exam

If provided, stick your candidate barcode label here.

Thursday 13 June 2019
09:30 – 11:30

Candidate name (first, last)

First

Last

Candidate enrolment number


Date of birth (DDMMYYYY)

Gender (M/F)

Assessment date (DDMMYYYY)

Centre number

Candidate signature and declaration*

- If additional answer sheets are used, enter the additional number of pages in this box. 
- Before taking the examination, **all candidates** must check that their barcode label is in the appropriate box. Incorrectly placed barcodes may cause delays in the marking process.
- Please ensure that you staple additional answer sheets to the **back** of this answer booklet, clearly labelling these with your full name, enrolment number, centre number and qualification number in BLOCK CAPITALS.
- All candidates need to use a **black/blue** pen. **Do not** use a pencil or gel pen, unless otherwise instructed.
- If provided with source documents, these documents **will not** be returned to City & Guilds, and will be shredded. Do not write on the source documents.

***I declare that I had no prior knowledge of the questions in this examination and that I will not divulge to any person any information about the questions.**

You should have the following for this examination

- a pen with blue or black ink

General instructions

- The marks for questions are shown in brackets.
- This examination contains **14** questions. Answer **all** questions.
- Answer the questions in the spaces provided.
- Cross through any work you do not want to be marked.



5 Describe **two** benefits of effective time management when working in a childcare role. (2 marks)

6 State **five** childcare services that offer alternative approaches to pre-school education. (5 marks)

7 Define the term 'residential childcare'. (1 mark)

8 Elise is 15 years old and has recently complained of being unable to sleep and has become irritable and argumentative. She also avoids going to school.
Explain reasons why Elise may require mental health support. (4 marks)

9 State **four** requirements of the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (RIDDOR) in the workplace. (4 marks)

10 Aaron is a Care Assistant in a residential home. One of his responsibilities is to deal with hazardous substances.
Explain the actions Aaron may need to carry out in relation to the safe handling of hazardous substances. (3 marks)

11 Paul notices his friend Lirral has some bruises on his back. When Paul asks Lirral about them he admits his girlfriend regularly hits him when she is cross.

a) Explain how Lirral's feelings may lead to self-harming. (2 marks)

b) Describe **five** other possible signs and symptoms of physical abuse. (5 marks)

12 Getting older influences development, growth and maturity during life stages.

a) State **three** impacts of getting older on individuals. (3 marks)

b) State **four** other influences on development, growth and maturity through life stages. (4 marks)

13 Describe **three** ways how a child's educational achievement may impact on their adult life.

(3 marks)
