Unit 4222-240 Understand the factors that can influence communication and interaction with individuals who have dementia (DEM 205)

Level: **2**
Credit value: **2**
UAN: **T/601/9416**

Unit aim
This unit provides the underpinning knowledge required to develop awareness of differing communication needs and abilities of individuals with dementia in order to enhance positive interaction. This unit does not assess competence.

Achievement of both units can confirm competence.

Learning outcomes
There are **three** learning outcomes to this unit. The learner will:
1. Understand the factors that can influence communication and **interaction** with individuals who have dementia
2. Understand how a **person centred approach** may be used to encourage positive communication with individuals with dementia
3. Understand the factors which can affect interactions with individuals with dementia

Guided learning hours
It is recommended that **18** hours should be allocated for this unit, although patterns of delivery are likely to vary.

Details of the relationship between the unit and relevant national standards
This unit is linked to the HSC 21, 31, 41, 24, 35, 45.

Support of the unit by a sector or other appropriate body
This unit is endorsed by Skills for Care and Development.

Assessment
This unit needs to be assessed in line with the Skills for Care and Development QCF Assessment Principles

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Assessment Criteria

Outcome 1 Understand the factors that can influence communication and interaction with individuals who have dementia

The learner can:

1. explain how dementia may influence an **individual's** ability to communicate and interact
2. identify other factors that may influence an individual's ability to communicate and interact
3. outline how memory impairment may affect the ability of an individual with dementia to use verbal language

Outcome 2 Understand how a person centred approach may be used to encourage positive communication with individuals with dementia

The learner can:

1. explain how to identify the communication strengths and abilities of an individual with dementia
2. describe how to adapt the style of communication to meet the needs, strengths and abilities of an individual with dementia
3. describe how information about an individual's preferred methods of communication can be used to reinforce their identity and uniqueness

Outcome 3 Understand the factors which can affect interactions with individuals with dementia

The learner can:

1. explain how understanding an individual's biography/history can facilitate positive interactions
2. list different techniques that can be used to facilitate positive interactions with an individual with dementia
3. explain how involving others may enhance interaction with an individual with dementia

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Additional guidance

- **Interaction:**
  - The application of social skills and the awareness of the needs of others
- An **individual** is someone requiring care or support
- **Person centred approach:** This is a way of working which aims to put the person at the centre of the care situation taking into account their individuality, wishes and preferences
- **Others** may be:
  - Care worker
  - Colleagues
  - Managers
  - Social worker
  - Occupational Therapist
  - GP
  - Speech and Language Therapist
  - Physiotherapist
  - Pharmacist
  - Nurse
  - Specialist nurse
  - Psychologist
  - Psychiatrist
  - Independent Mental Capacity Advocate
  - Independent Mental Health Advocate
  - Advocate
  - Dementia care advisor
  - Support groups