**Level 2 End-point Assessment for ST0216/AP01 Healthcare Support Worker (9041-12)**

**Assessment 702/752 - Practical observation**

**Apprentice Reflective Statement to confirm competency**

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| **Apprentice Name**  | Name | **Enrolment number** |  |
| **Expert Witness Name** | Name | **Date** | DD/MM/YY |
| **Organisation Name** |  |
| **Relationship to apprentice** | ***Please provide details of your relationship to the apprentice (eg: how long have you worked with the apprentice and in what capacity).*** |

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| Healthcare Support WorkerReflective Statement |
| Your reflective statement should be a reflection on either a single or a range of clinical or therapeutic-based activities. In addition, where possible, this should be based on activity/ activities undertaken in the last three months. However it is acknowledged that some Apprentices may require a longer period of time to meet individual circumstances. It is suggested that your statement should not exceed **2000 words** in length. Your focus should be providing an accurate account of the practice undertaken rather than meeting a required word limit. Should your account be over 2000 words, you should review the content and reduce the number of words used. Your City & Guilds End-point Assessor will review the statement in full.The statement must, as a minimum, meet the emboldened elements of each requirement, although you are encouraged to meet all requirements. Any non-bold requirement not met within the statement, will be assessed during the Question and Answer session. A checklist has been provided below to assist you in referencing your statement back to the requirements.The statement must, as a minimum, meet the emboldened elements of each requirement, although you are encouraged to meet all requirements. Any non-bold requirement not met within the statement, will be assessed during the Question and Answer session. A checklist has been provided below to assist you in refyour statement back to the requirements. |

Skills and behaviours in **bold** must be met to achieve a pass. Other criteria that are not referenced with the Reflective Statement will need to form part of the question and answer session with the City & Guilds Independent End-point Assessor.

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| **Skills descriptors** |
| **1** | **Communicated effectively with individuals**, their families, carers and healthcare practitioners using a range of techniques, **keeping information confidential** |
| **2** | **Handled information** (record, report and store information) related to individuals **in line with local and national policies** |
| **3** | **Demonstrated person centred care and support**  |
| **4** | **Treated people with dignity**, respecting individual's diversity, beliefs, culture, values, needs, privacy and preferences |
| **5** | **Shown respect and empathy for those they work with**; have the courage to challenge areas of concern and work to best practice; be adaptable, reliable and consistent |
| **6** | **Shown discretion and self-awareness** |
| **7** | **Worked as part of a team**, seeking help and guidance when they are not sure  |
| **8** | **Maintained a safe and healthy working environment**  |
| **9** | **Used a range of techniques for infection prevention and control** including waste management, hand washing and the use of Personal Protective Equipment (PPE) |
| **10** | **Moved and positioned individuals**, equipment and other items **safely** |

**Level 2 End-point Assessment for ST0216/AP01**

**Healthcare Support Worker (9041-12)**

**You must use this section to record you reflective statement.**

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| Level 2 Healthcare Support WorkerReflective Statement |
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| Expert Witness Declaration |
| **I can confirm that:*** I have read/listened to the Reflective Statement in its entirety and I can confirm that in my opinion, the detail is an accurate and a fair account of the named Apprentice’s ability.
* I am an appropriate person to be an Expert Witness
* I am a registered professional working at least one level above the apprentice
* I have worked alongside the Apprentice on at least three occasions

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| **Expert Witness Role** |  |
| **Professional Registration Number**  |  |
| **Registered Body** |  |

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| **Expert Witness Signature** | Name | **Date** | DD/MM/YY |

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| Apprentice Declaration |
| **I confirm that:*** The examples provided within this reflective statement are accurate and based on real-work based examples where I have practically demonstrated competency against the standard.
* I understand that the details of the examples included will be explored further by the Independent End-point Assessor during the Question and Answer session.
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| **Apprentice Signature** | Name | **Date** | DD/MM/YY |