Unit 202: Understand business success

# Sample lesson plan 8

**Course number:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Course title:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Tutor’s name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_ **Time:** \_\_\_\_\_\_\_\_\_\_\_\_\_ **Lesson length:** 2 hours **Room:** \_\_\_\_\_\_\_\_\_\_\_

**Lesson topic:** The risks to guest health and safety within the hospitality industry and the procedure to be followed when a major incident is reported

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| **Aims**:   * By the end of the session the learner will know the risks to guest health and safety within the hospitality industry. | **Learning outcomes**:  To enable learners to:   * identify risks to guest health and safety within the hospitality industry. |

| **Timing (mins)** | **Work to be covered** | **Teaching activity/assessment** | **Learner activity** | **Resources** |
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| 2.5 | Registration and welcome | Take register. |  |  |
| 2.5 | Aims and objectives | Discuss the aims and objectives for the lesson. | Learner discussion and Q&A. | Whiteboard |
| 10 | Recap previous session | Briefly recap on summary from previous class. Direct questions to the class recalling knowledge from previous lesson.  Discuss any follow-up points or questions the learners may have from previous lesson. |  | Whiteboard |
| 15 | Introduction task 1 | Outline the focus of the lesson to include the risks to guest health and safety within the hospitality industry and the procedure to be followed when a major incident is reported.  Activity:Put the learners into groups and ask them to identify and list examples of risks to guest health and safety within the hospitality industry. Set a time limit of 10 minutes. Discuss/fill gaps as a class**.** | Listen  Q&A.  Identify and list examples of risks to guest health and safety within the hospitality industry. Discuss with the class. | Whiteboard |
| 50 | Main body of lesson:  Identify risks to guest health and safety within the hospitality industry | Deliver **PowerPoint presentation 8**  Activity:Put the learners into groups and ask them to produce a vision board using magazines, internet pictures and words associated with one of the following risks:   * fire * suspicious luggage * natural disaster * terrorism * self-harm.   Set a time limit of 20 minutes. | Learner groups to present their vision boards to the rest of the group. | **PowerPoint Presentation 8**  Whiteboard  Flip chart paper  Magazines/media  Internet  Printer |
| 20 | Main body of lesson:  Identify risks to guest health and safety within the hospitality industry | Ask learners to complete **Worksheet 8** | Learner to complete **Worksheet 8** and discuss the answers | **Worksheet 8** |
| 15 | Summary of session | **Activity 1: 1-minute paper:** Learners to summarise the key points covered in the lesson.  Encourage peer-to-peer reflection and feedback on the exercise. Direct the discussion, and identify any points not picked up by the learners.  Group question and answer session: Ask individual learners oral questions specific to the topic. | Complete **Activity 1**  Learner discussion and Q&A. | **Activity 1** |
| 5 | Next session | Explain content of next session.  Q&A | Listen and ask questions. |  |

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| **How learning is to be measured:**   * Oral questions and answers | |
| **Homework/research work:** | |
| **Lesson evaluation** (delete as appropriate) | * Was the lesson better than expected * As expected * Worse than expected |
| **Lesson evaluation/comments**   * Was the lesson better than expected * As expected * Worse than expected | |
| **Suggestions/modifications for next lessons** | |