Unit 202: Understand business success

Worksheet 15: Know how technology contributes to business success (Tutor)

Identify five different **types of technology** used within the hospitality business:

Any of the following examples:

- information communication technology (ICT)
- software/apps
- electronic point of sales (EPOS)
- resource management tools and equipment
- CCTV
- room booking systems
- room charging facilities
- faster payment systems
- digital monitoring of equipment