

Level 2 Technicals in Animal Care

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Guide to the examination

Who is this document for?

This document has been produced for centres who offer **City & Guilds Level 2 Technical Certificate in Animal Care**. It gives all of the essential details of the qualification's external assessment (exam) arrangements and has been produced to support the preparation of candidates to take the exam/s.

The document comprises four sections:

1. **Details of the exam.** This section gives details of the structure, length and timing of the exam.
2. **Content assessed by the exam.** This section gives a summary of the content that will be covered in each exam and information of how marks are allocated to the content.
3. **Question types.** This section gives guidance on the types of questions included and examples of these. Additional guidance on examination technique and a link to further guidance to support teaching and exam preparation are included in this section.
4. **Further information.** This section lists other sources of information about this qualification and City & Guilds Technical Qualifications.

1. Details of the exam

External assessment

City & Guilds Technical qualifications have been developed to meet national policy changes designed to raise the rigour and robustness of vocational qualifications. These changes are being made to ensure our qualifications can meet the needs of employers and Higher Education. One of these changes is for the qualifications to have an increased emphasis on external assessment. This is why you will see an external exam in each of our Technical qualifications.

An external assessment is an assessment that is set and/or marked by the awarding organisation (ie externally). All City and Guilds Technical qualifications include an externally set and marked exam. This must be taken at the same time by all candidates who are registered on a particular qualification. We produce an exam timetable each year. This specifies the date and time of the exam so you can plan your delivery, revision and room bookings/PC allocation in plenty of time.

The purpose of this exam is to provide assurance that all candidates achieving the qualification have gained sufficient knowledge and understanding from their programme of study and that they can independently recall and draw their knowledge and understanding together in an integrated way. Whilst this may not be new to you, it is essential that your learners are well prepared and that they have time to revise, reflect and prepare for these exams. We have produced a Teaching, Learning, and Assessment guide that you should refer to alongside the present document ([Teaching, Learning and Assessment Guide](#)). If a learner does not pass the exam on their first attempt, there is only one opportunity to resit the exam, so preparation is essential.

Exam requirements of this qualification

The exam is graded and a candidate must achieve at least a Pass grade in order to be awarded the qualification. (In addition to the exam, a synoptic assignment must also be completed and passed. You can find full details of the synoptic assignment in the *Qualification Handbook* and the *Synoptic Assessment Guide* -please see the links at the end of this document).

When does the exam take place?

This exam is offered either on-demand online through City & Guilds' computer-based testing platform or as paper-based on **two** fixed dates.

The on-demand online test can be taken at any time during the academic year.

Paper-based dated exams are offered on **two** fixed dates in March and June. The exact dates are published at the start of the academic year in the *Assessments and Exam Timetable* <http://www.cityandguilds.com/delivering-our-qualifications/exams-and-admin>.

At the start of the programme of study, centres should know when the exam will be taking place and allocate teaching time accordingly in order to effectively plan teaching and exam preparation.

Section 2 of this document gives a summary of the content that needs to be covered in order to prepare learners for the exam and full details of this are given in the Qualification Handbook.

Form of exam

The exam for this qualification can be taken either on paper or online.

Can candidates resit the exam?

Candidates may resit the exam once only. If a candidate fails the exam both on the first attempt and a resit, that candidate has failed the qualification and cannot achieve it in that academic year.

How the exam is structured

Each exam has a total of 50 marks available.

Each exam is made up of 50 multiple choice questions.

- Knowledge questions – 22 questions
- Understanding questions – 17 questions
- Applied knowledge questions – 11 questions

Multiple choice questions are used to confirm **breadth of knowledge and understanding**.

The applied knowledge multiple choice questions are designed to allow candidates to demonstrate **higher level and integrated understanding** through analysis and evaluation of the subject. These questions also ensure the exam can differentiate between those learners who are 'just able' and those who are higher achieving.

More details about and examples of question types are given in Section 3 of this document.

Assessment Objectives

The exams are based on the following set of assessment objectives (AOs). These are designed to allow the candidate's responses to be assessed across the following three categories of performance:

- **Recollection** of knowledge.
- **Understanding** of concepts, theories and processes.
- **Integrated application** of knowledge and understanding.

In full, the assessment objectives covered by the exam for this qualification are:

Assessment objective	Mark allocation (approx %)
<i>The candidate..</i>	
AO1 Recalls knowledge from across the breadth of the qualification	25%
AO2 Demonstrates understanding of concepts, theories and processes from a range of learning outcomes.	55%
AO4 Applies knowledge, understanding and skills from across the breadth of the qualification in an integrated and holistic way to achieve specified purposes.	20%

Booking and taking the exam

All assessments for City & Guilds Technical Exams must be booked through Walled Garden. There is a deadline for booking exams, synoptic assessments and any other centre marked assessments, please refer to the time line to check these dates.

The exam must be taken under the supervision of an invigilator who is responsible for ensuring that it is conducted under controlled conditions. Full details of the conditions under which the exam must be taken can be found in the Joint Council for Qualifications (JCQ) document, [Instructions for Conducting Examinations \(ICE\)](#).

Special consideration

Candidates who are unable to sit the exam owing to temporary injury, illness or other indisposition at the scheduled time may qualify for special consideration. This is a post-examination adjustment that can, in certain circumstances, be made to a candidate's final grade. The Joint Council for Qualifications' guide to the special consideration process can be found at www.jcq.org.uk.

To make a request for special consideration, please contact: policy@cityandguilds.com

Access arrangements

Access arrangements are arrangements that allow candidates with particular requirements, disabilities or temporary illness to take assessments, where appropriate, using their normal way of working. The Joint Council for Qualifications document, *Access Arrangements and Reasonable Adjustments* gives full details and can be downloaded [here](#).

For further information and to apply for access arrangements please see:

[Access arrangements - When and how applications need to be made to City & Guilds](#)
[Applying for access arrangements on the Walled Garden](#)

2. Content assessed by the exam

Animal Care

The exam assesses:

- **Unit 201: Maintain animal health and welfare**
- **Unit 202: Animal feeding and accommodation**
- **Unit 203: Animal behaviour and handling**
- **Unit 229: Working in the animal care industry**

Each exam assesses a sample of the content of these units. This means that a single exam will **not** cover 100% of the unit content. The full range of content will be assessed over a number of examination series. Details of the coverage of a particular exam paper will **not** be released in advance of the exam itself. Centres should **not** make assumptions about what will be assessed by a particular exam based on what has been covered on previous occasions. In order to be fully prepared for the exam, learners **must** be ready to answer questions on **any** of the content outlined below.

The table below provides an overview of how the qualification's Learning Outcomes are covered by each exam and the number of **questions** available per Learning Outcome (ie **not** the number of *questions* per Learning Outcome). In preparing candidates for the exam, we recommend that centres take note of the number of marks allocated to Learning Outcomes and to assign teaching and preparation time accordingly.

In preparing candidates for the exam, centres should refer to the Qualification Handbook which gives full details of each Learning Outcome.

The following is a summary of only that qualification content which is assessed by the exam and **not** a summary of the full content of the qualification.

Unit	Learning outcome	Topics	Number of marks
201 Maintain animal health and welfare.	LO1 Monitor and maintain the health of animals	1.1 Signs of health in animals, incorporating routine health checks 1.2 Routine preventative applications and treatments for animals	11

	LO2 Recognise how to promote and maintain the welfare of animals	2.1 Current animal welfare legislations and how these relate to health and husbandry 2.2 Care and husbandry requirements in relation to the five welfare needs	
	LO3 Identify signs and symptoms of common diseases and disorders, their prevention and treatment	3.1 Signs and symptoms of common diseases, their prevention and treatments 3.2 Common disorders, their signs and treatments	
	LO4 Understand the practices and principles of animal first aid	4.1 The contents of an animal first aid box 4.2 The main principles of animal first aid 4.3 Assist in first aid procedures for common animal injuries and ailments	
202 Animal feeding and accommodation	LO1 Prepare equipment, food and water for animals	1:1 Prepare food and water for animals 1:2 Prepare equipment to feed and water animals	11
	LO2 Feed and monitor animals	2.1: Plan diets for animals 2.2: Provide food and water to animals 2.3: The importance of monitoring, recording and reporting on food and water intake	
	LO3 Clean and prepare animal accommodation	3.1 Types of animal housing 3.2 Prepare animal housing 3.3 Clean animal housing	
	LO4 Maintain animal accommodation	4:1 Safety and security checks on animal housing 4.2 Maintain animal housing	

203 Animal behaviour and handling	LO1 Recognise the difference between normal and atypical behaviour	1.1 Behaviour in animals 1.2 How age, gender, environment and stress can influence behaviour 1.3 Interspecific and intraspecific communication	8
	LO2 Monitor and record behaviour in animals	2.1 Carry out behaviour observations 2.2 Record and report on behaviour observations	
	LO3 Handle and restrain animals safely	3.1 Assess and approach animals 3.2 Use correct handling and equipment and techniques for animals 3.3 Situations that would require handling with extreme care	
229 Working in the animal care industry	LO1 Know the structure of the animal care industry	1.1 Job roles 1.2 1.2 Industry associations 1.3 1.3 Industry events	9
	LO2 Know employment rights and responsibilities	2.1 Employment rights 2.2 Employment responsibilities	
	LO3 Understand the organisation of business	3.1 Business structures 3.2 Organisational policies 3.3 Promotion of the organisation	
		Total marks for sections:	39 marks
		Integration across units*:	11 marks
		Total marks for exam:	50 marks

* *Integration across units*. These marks relate to Assessment Objective 4. These marks are awarded to differentiate between levels of performance by candidates taking the exam. The marks are given for how well a candidate has applied their knowledge, understanding and skills from across the units that make up the qualification in an integrated way to meet the requirements of the exam questions.

3. Question types

The following explains, and gives examples of, types of questions used in City & Guilds Technical exams. In preparing candidates to take the exam, it is recommended that you familiarise them with the requirements of each question type so that they can be effective and make best use of the time available when sitting the exam.

- An effective candidate will gauge the type and length of response required from the question and the number of marks available (which is given for each question on the exam paper).
- Short answer questions may not require candidates to write in complete sentences. Extended response questions will require a more developed response.
- Candidates should read the exam paper before attempting to answer the questions and should allocate time proportionate to the number of marks available for each question or section.

Question type:

Example question:

Multiple Choice questions (MCQs)

These are objective questions with a predetermined answer. These consist of a question (or stem) and four options. The candidate should select the correct option (the key). The other 3 options (the distractors) will be plausible but incorrect in some significant respect so that the candidate is required to consider and reject these in order to identify the correct option.

These questions are split into **three** sections

- Recall of knowledge (AO1)
- Understanding (AO2)
- Applied knowledge (AO4)

Recall MCQs

Which one of the following pieces of legislation ensures animals are protected by the five animal needs?

- a. Veterinary Surgeons Act.
- b. Welfare of Farmed Animals (England) Regulations.
- c. Welfare of Animal (Transport) (England) Order.
- d. Animal Welfare Act.

Understanding MCQs

Excess weight on joints and lack of exercise in a Labrador is likely to lead to

- a. Cushing's Syndrome
 - b. diabetes
 - c. arthritis
 - d. metabolic bone disease.
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Applied knowledge MCQs

These questions are often based on a short case study, scenario or other prompt.

A Kennel Assistant is working at a large pedigree breeding kennels, which houses eight bitches and two stud dogs. Each is housed separately in a 2m x 5m kennel.

They have been instructed to undertake cleaning of all the kennels using premixed disinfectant, where 5 litres is enough to cover 20m² of kennel flooring.

While cleaning the kennels, one of the bitches that is currently pregnant with her third litter is showing the following behaviours and physical signs:

- Restlessness
- Laboured breathing
- Rearranging bedding
- Tensing of abdominal muscles
- Clear discharge from the vulva.

How many kennels could be cleaned using a 5 litre bucket of disinfectant?

- a. 1.
- b. 2.
- c. 4.
- d. 5.

How many buckets would be needed to clean the whole kennel block?

- a. 2.
- b. 4.
- c. 5.
- d. 6.

What action should the Kennel Assistant take in relation to the behavioural and physical signs observed in the bitch?

- a. Quickly clean her kennel and give food.
 - b. Closely monitor and prepare to assist if needed.
 - c. Move her to a cleaner kennel with fresh bedding.
 - d. Take her to the veterinary centre immediately.
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Examination technique

Candidates with a good understanding of the subject being assessed can often lose marks in exams because they lack experience or confidence in exams or awareness of how to maximise the time available to get the most out of the exam. Here is some suggested guidance for areas that could be covered in advance to help learners improve exam performance.

Before the exam

Although candidates cannot plan the answers they will give in advance, exams for Technical qualifications do follow a common structure and format. In advance of taking the exam, candidates should:

- be familiar with the structure of the exam (ie number and type of questions).
- be aware of the amount of time they have in total to complete the exam.
- have a plan, based on the exam start and finish time for how long to spend on each question/section of the exam.
- be aware of how many questions are available for each section.

At the start of the exam session

At the start of the exam, candidates:

- should carefully read through the exam paper before answering any questions.

Answering the questions

Candidates do not have to answer exam questions in any particular order. They may find it helpful to consider, for example:

- tackling first those questions which they find easiest. This should help them get into the 'flow' of the exam and help confidence by building up marks quickly and at the start of the exam.

Candidates should **always** attempt every question, even questions where they may be less confident about the answer they are selecting. Candidates should be discouraged however, from spending too long on any answer they are less sure about, this could result in candidates having less time to answer questions that they are better prepared to answer.

Towards the end of the exam

Candidates should always set aside time at the end of the exam to review their responses in order they are confident in their selection, ie the answers they've selected.

Further guidance on preparing candidates to take the exam is given in the City & Guilds publication, [Technical Qualifications, Teaching, Learning and Assessment](#) which can be downloaded free of charge from City & Guilds website.

4. Further information

For further information to support delivery and exam preparation for this qualification, centres should see:

City & Guilds

Qualification homepage: <https://www.cityandguilds.com/qualifications-and-apprenticeships/land-based-services/animal-management/0172-technical-in-animal-care-management-and-equine-care-management#tab=documents>

which includes:

- Qualification handbook
- Synoptic assignment
- Sample assessments

Technical Qualifications, Resources and Support: www.cityandguilds.com/techbac/technical-qualifications/resources-and-support

Joint Council for Qualifications

Instructions for Conducting Examinations: <http://www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations>