

7863-032 Level 3 Diploma in Dog Grooming

November 2022

Examiner Report

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Introduction

This document is designed to be used as a feedback tool for centres to use in order to enhance teaching and preparation for assessment. It is advised that this document be referred to when preparing to teach and then again when candidates are preparing to sit examinations for the **City & Guilds Level 3 Diploma in Dog Grooming**.

This report provides general commentary on candidate performance and highlights common themes in relation to the aspects explored within the assessment, giving areas of strengths and weakness demonstrated by the cohort of candidates who sat the **November 2022** examination series. It will explain aspects which caused difficulty and potentially why the difficulties arose, whether it was caused by a lack of knowledge, incorrect examination technique or responses that failed to demonstrate the required depth of understanding.

The document provides commentary on the following assessment.

7863-032 Level 3 Dog Grooming external synoptic exam (written)

Theory Exam – November 2022

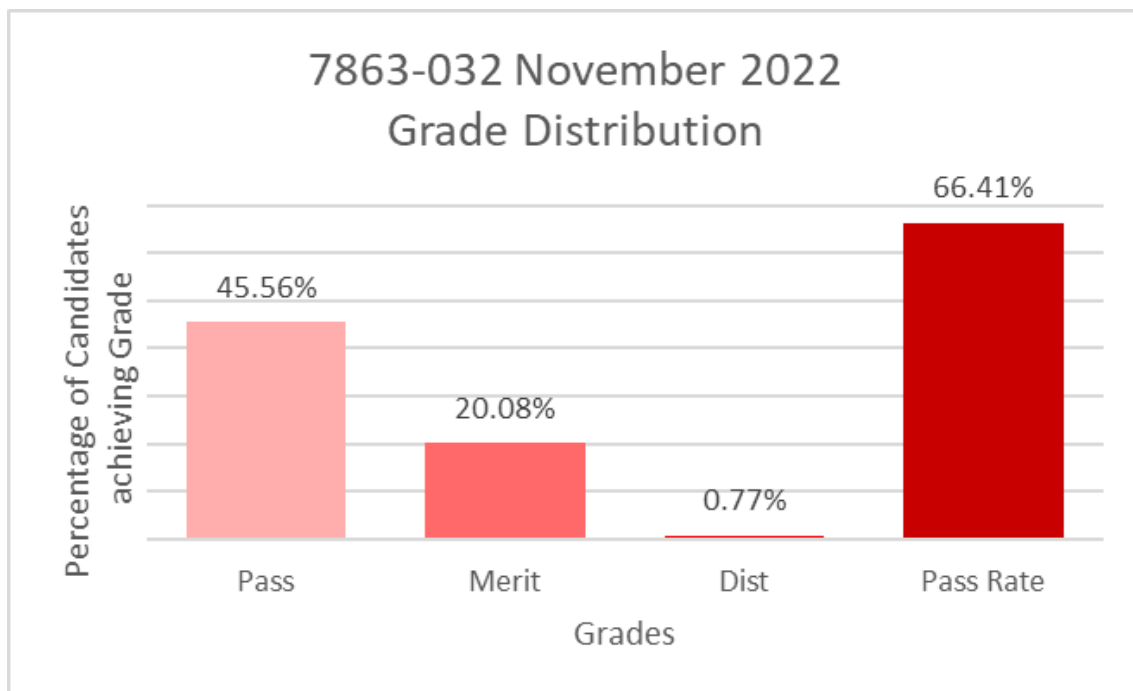
Grade Boundaries and distribution

Assessment: **7863-032**
Series: **November 2022**

Below identifies the final grade boundaries for this assessment, as agreed by the awarding panel:

Total marks available	90
Pass mark	45
Merit mark	60
Distinction mark	75

The graph below shows the approximate distribution of grades and pass rates for this assessment:



Examiner report

General Comments on Candidate Performance

Assessment component: 7863-032

November 2022

Candidate performance on this series was relatively similar to that of previous series. Good recall was shown in the key areas across the paper and the Extended Response Question (ERQ) in general, although detail is still somewhat lacking in many candidates' responses. Candidates are generally able to use the correct terminology where needed, but this is still an area of weakness for many.

Some candidates demonstrated good recall in Unit 302 Styling and Finishing a Dog in topics such as modifying grooming technique for particular conditions, however breed-specific grooming requirements were lacking with some confusion between breeds and terminology. Candidates also demonstrated good recall in Unit 303 Health Checking and Handling a Dog in a Dog Grooming Environment identifying the basics of animal health and disease, although many candidates struggled with the AO2 and AO4 aspects of this unit, and some candidates particularly struggled with the parasite knowledge required.

Unit 301 Health and Safety, Legislation and Code of Practice for the Dog Grooming Industry was answered with good recall of knowledge in areas around animal welfare legislation and health and safety legislation but often candidates struggled to apply this in an AO4 context to support their Extended Response Question (ERQ). Some candidates were able to recall good information for Unit 304 Customer Services and Record Keeping in a Dog Grooming Environment but confused some legislation and the related requirements.

Noticeably strong areas in this exam were seen in behaviour and health and safety within the salon. Particular areas of weakness include grooming requirements for specific breeds, using groom specific terminology and exam technique. Candidates often did not pay attention to the command words, giving answers that did not fully relate to what was being asked of them. For example, not providing explanations where this was expected, but rather provided statements and actions without the reasons behind these, often led to candidates losing out on marks for a particular question where depth of understanding was required.

The Extended Response Question (ERQ) generated some good responses, but many struggled with the holistic aspect of the question. The question provided candidates with the opportunity to show their knowledge and understanding of the requirements for breed grooming with a medical condition and customer care, in a holistic way. Candidates consistently showed good recall of knowledge in some of the key areas, but many struggled with showing depth of understanding and bringing their answer together with links from across the mandatory units. Lower performing candidates were able to discuss the disease given and welfare but often missed customer satisfaction and grooming requirements (or vice versa) and lacked sufficient detail throughout. Most candidates struggled to give options for the grooming process where there was more than one available. Higher performing candidates were able to discuss all the key points prompted by the question, with detail in the main areas and justify reasons behind their choices.

Centres are advised to help candidates develop their use of technical terminology and with understanding the command words in the exam questions. Candidates would benefit from practising the Extended Response Question (ERQ) to improve on their justifications and making links between the key elements of their answer (in this case welfare, customer satisfaction, legislation and health and safety). Centres should also take care when teaching the Five needs, rather than the Five freedoms as these are outdated.

Past papers and marking schemes are available on the City and Guilds website which should be used for exam practice.

City & Guilds also offers a technical exam guide to support the work on the exam technique.

All documents are available to download from [Diploma in Dog Grooming qualifications and training courses | City & Guilds \(cityandguilds.com\)](https://www.cityandguilds.com/qualifications/dog-grooming)

Past papers and marking schemes: Documents – Level 3 – Assessment materials – Past Papers tabs

Exam guide: Documents – Level 3 – Assessment material