

BUSINESS
IMPROVEMENT
TECHNIQUES (7576)
CENTRES
INFORMATION



Within any business, continual improvement and refinement of techniques is critical in maximising the effectiveness of the business and maintaining competitiveness. The value of those who can effectively and clearly identify opportunities to improve efficiency and then implement them has never been higher. City & Guilds offers a range of business improvement techniques qualifications, suitable for anyone involved in improving business performance.

The qualification covers a range of principles associated with current business practices. It includes areas such as lean production, continuous improvement, project management, workplace organisation, problem solving and standard operating procedures. It also pays particular attention to modern management principles and cutting edge techniques like six sigma metrics.

WHAT QUALIFICATIONS ARE AVAILABLE?

Level 2 Diploma (7576-02)

Suitable for those who work within teams and require a basic understanding of business improvement techniques.

Learners may choose one of two pathways:

- **Process (minimum 110 credits)** - this pathway is appropriate for those who are involved in production activities and process management.
- **Quality (minimum 136 credits)** - this pathway is suitable for those who are involved in production activities and process management.

The mandatory units cover those areas which have a common approach such as safety and team working. The optional units offer a choice of techniques and systems that can be combined to meet the needs of businesses and organisations.

HOW ARE THE QUALIFICATIONS DELIVERED AND ASSESSED?

This is a work-based qualification and assessment is based on evidence produced within the workplace.

DO THESE QUALIFICATIONS FORM PART OF A RECOGNISED FRAMEWORK?

The Level 2 (NVQ) Diploma is on the Qualifications and Credit Framework.

PROGRESSION

On completion of this qualification learners can progress on to the higher levels of Business Improvement Techniques.

The qualification is flexible and therefore does not have to be used in the traditional engineering industry. It can also be applied to a number of other industries, in particular retail, healthcare and customer service.

We also have a wide range of Leadership and Management qualifications available through our sister organisation ILM (www.i-l-m.com).

WHAT IS THE NEXT STEP?

Existing centres

For existing centres all you need to do is complete a Scheme Approval Form (SAP) or e-mail engineering@cityandguilds.com.

Non-approved centres

Please contact your nearest City & Guilds regional office or e-mail engineering@cityandguilds.com.

For more information on engineering qualifications, also visit:

www.cityandguilds.com/engineering

KEY POINTS

- Fully funded
- Two pathways, allowing specialisation
- Incredibly high demand from industry
- Incorporates the most modern and up-to-date techniques

IF YOU'RE ASKED FOR A QUALIFICATION NUMBER, PLEASE QUOTE 7576

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