

Chris Bailey  
Portfolio Manager  
City & Guilds,  
1 Giltspur Street,  
London  
EC1A 9DD

Dear Chris,

*The Manufacturers' organisation (EEF) is the organisation that represents and lobbies on behalf of manufacturers throughout the UK.*

We can confirm that the qualifications listed below benchmark the competence of learners with the practical skills and underpinning knowledge in the monitoring and the continued improvement of manufacturing processes within manufacturing industry

- Level 2 NVQ Diploma in Business Improvement Techniques (500/7473/8)
- Level 3 NVQ Diploma in Business Improvement Techniques (501/0600/4)
- Level 4 NVQ Diploma in Business Improvement Techniques (501/1736/1)

Learners can progress through an intermediate apprenticeship, leading to employment in any of the following job roles:

- Materials handler
- B-IT administration operative
- B-IT quality control operative
- B-IT shop floor operative

We consent to our name and logo being publically available on City & Guilds website.

Yours sincerely,



Peter Winebloom  
Centre Director

