

September 2015

1 Giltspur Street
London
EC1A 9DD
T +44 (0)20 7294 2468
F +44 (0)20 7294 2400
www.cityandguilds.com

City & Guilds Level 1 Award for Skills for Employment in the Hospitality Industry - 601/7409/2

OVERVIEW

- What does this qualification cover?

City & Guilds Level 1 Award for Skills for Employment in the Hospitality Industry prepares learners to work in hospitality, including communication skills, interview and preparation, team working/working with others and job applications, building working relationships in the workplace, equality and diversity, as well as the behaviours and attitudes required to obtain and sustain employment in the industry.

The qualification will prepare learners' to work in the hospitality and catering industry for the first time as part of a work experience programme or work placement, for those returning to work or moving on to apprenticeships by covering introductory knowledge of the hospitality and catering industry including

- overall structure of the hospitality and catering industry
- types of outlets and services offered in the industry
- career opportunities, job roles and working patterns in the hospitality industry.

- Who could take this qualification?

This qualification can be taken by learners from 16+ onwards who would like to develop an early knowledge of the hospitality industry.

The City & Guilds Level 1 Award for Skills for Employment in the Hospitality Industry has been designed to underpin Traineeships and learners progressing into work for the first time in a wide range of roles including Bar person, Concierge, Housekeeper, Kitchen assistant/Porter or Receptionist; returning to work or preparing learners for moving on to apprenticeships.

The qualification is for learners seeking to progress onto an apprenticeship in the hospitality and catering industry, or enter work in hospitality and catering and other related industries.

This is a standalone qualification.

WHAT COULD THIS QUALIFICATION LEAD TO?

- Will the qualification lead to employment, and if so, in which job role at which level?

Learners can progress onto a more specialist skills for working the hospitality and catering industry qualification, such as City & Guilds Level 1 Certificate for Skills for Working in the Food Service Industry or City & Guilds Level 1 Certificate for Skills for Working in the Professional Cookery Industry which incorporate a broader range of skills required in food service and professional cookery.

The qualification establishes understanding of the industry and an awareness of work skills and behaviour which will support learners as they progress onto an apprenticeship in the hospitality industry or into working in the hospitality industry for the first time.

- Will the qualification support progression to further learning, if so, what to?

The qualification is designed to fulfil the work preparation training requirement of a traineeship and is for learners seeking to progress onto an apprenticeship in the hospitality and catering industry.

WHO SUPPORTS THIS QUALIFICATION?

- 1) Warwickshire College Group
- 2) Working Links
- 3) Strive Training